



Dear [REDACTED],

Welcome to America's Choice powered by Detego Health! We are excited to partner with you. You are officially enrolled as of **June 1, 2023** on the **Detego RBP 5000 Bronze Value Plan (EBA)**.

We will be with you every step of the way with your healthcare needs. Let's get you started!

1. Please access your **Welcome Kit, Digital ID Card, and Quick Reference Guide** via your **America's Choice Personal Health Dashboard (PHD)** found at <https://americaschoice.ushealthcenter.com/Activate.aspx>. Please access these resources by entering your Social Security and Date of Birth OR email address.
2. Physical Medical ID cards will be mailed to you shortly, however, your benefits start from the 1st of the month. Your provider can call us at (866)-815-6001 anytime after your coverage start date to verify benefits,
3. Your information has been sent to the PBM for processing. Your Rx (Prescription) information is listed on the Medical ID Card you'll receive in the mail.

IMPORTANT- if you've chosen the 7350 plan, America's Choice 100, America's Choice 250 or America's Choice 500 limited indemnity plans, please note you will need a digital ID Card from America's Pharmacy Source when picking up any Acute Meds from the Pharmacy and will need to go onto the APS Portal to secure any Chronic/ Maintenance Medications. Use **DHWS306** as your ID when enrolling.

You can go to www.detegohealth.com/support at any time to access several 60-90 second resource videos, including how to find a provider and a walkthrough explanation about your new ID card.

If you have any questions, please don't hesitate to contact our Care Guides at (866) 815-6001 or email us at MemberServices@detegohealth.com.

We look forward to serving you!

Detego Health Onboarding