



Ambetter 2023 Open Enrollment

Ambetter Big Picture



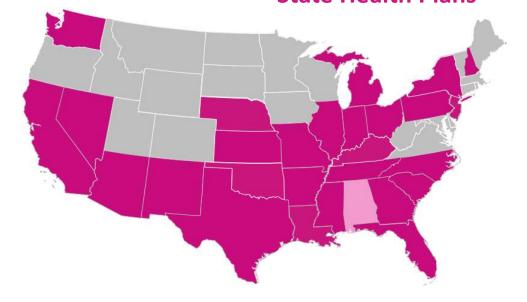
Est. 2013

Ambetter is available in 28 states across the country

Ambetter is offered by

Centene

Corporation and its
State Health Plans



Centene is a

Fortune 26 company

with over

30 years

in the managed care industry

2 Million +

members

#1 Marketplace carrier

nationally

1 in 7

ACA shoppers choose Ambetter

Ambetter is

certified as a Qualified

Health Plan

issuer

on the Health Insurance Marketplace

Plans are designed to deliver

high-quality, locally-based healthcare

to members

2023 Big Picture



- Open enrollment ends on January 15th, 2023
- Enhanced tax credits from the American Rescue Plan Act continue through 2023
- \$0 copay for Teladoc virtual urgent care visits including mental and behavioral health on most plans (\$0 after deductible for some plans including HSA plans)
- Introducing CMS Standardized plans for 2023
- Ambetter is expanding!
 - Ambetter Virtual Access has been added to 9 additional states (FL, GA, IN, KS, MO, NC, NE, NH, OH)
 - Ambetter Core into new state: Welcome Alabama!
 - Ambetter Select added to 2 additional states (TN, AZ)
- Ambetter from Meridian will be maintaining all existing counties in Michigan



Ambetter + Brokers = A Strong Partnership for Growth





Competitive Commission

on BOTH new and renewed members



Broker Portal

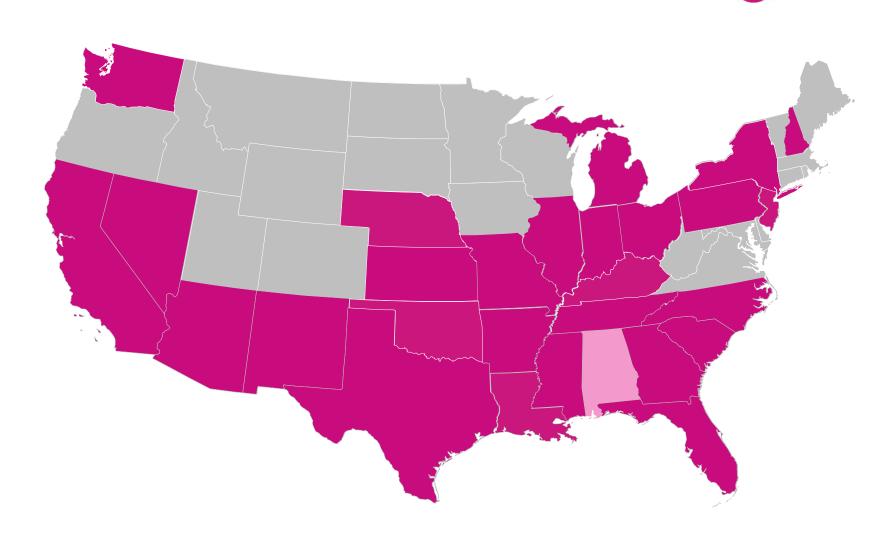
with customizable sales materials and training tools



A dedicated **Broker Sales**and Support Team works
with you to deliver quick
solutions

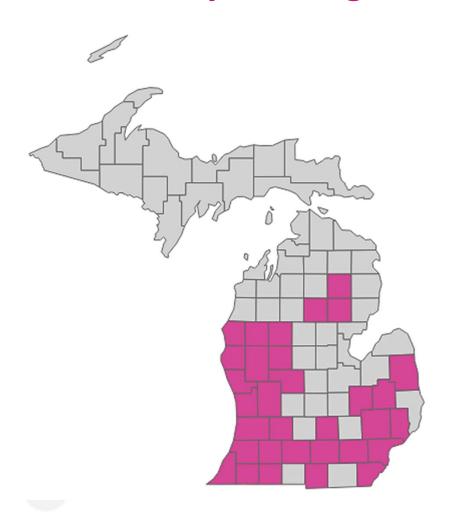






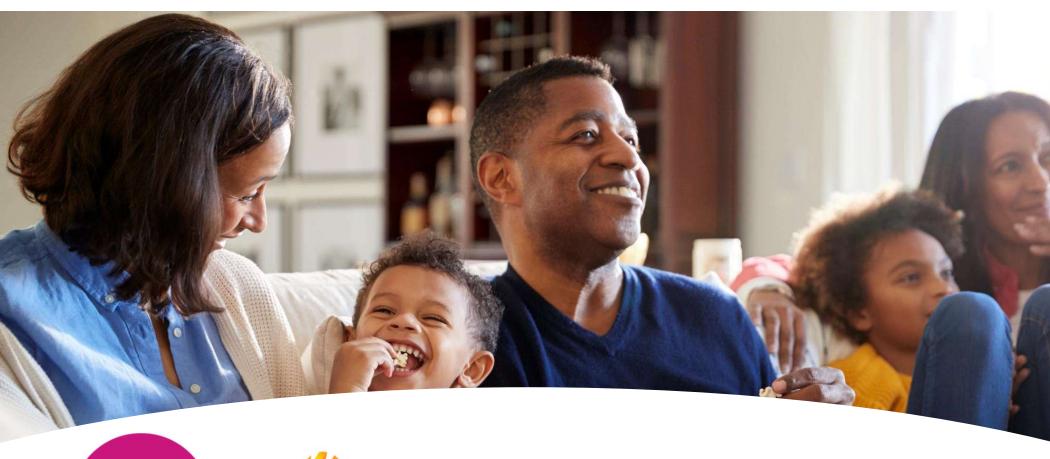
2023 County Coverage





Michigan

| Allegan | Lake | Ogemaw |
|-----------|----------|------------|
| Barry | Lapeer | Osceola |
| Berrien | Macomb | Oscoda |
| Calhoun | Mason | Ottawa |
| Cass | Mecosta | Roscommon |
| Genesee | Monroe | Sanilac |
| Hillsdale | Montcalm | St. Joseph |
| Ingham | Muskegon | Van Buren |
| Jackson | Newaygo | Washtenaw |
| Kalamazoo | Oakland | Wayne |
| Kent | Oceana | |



ambetter. FROM | meridian.

2023 Featured Plans

2023 New Ambetter Product Names



We're changing our Marketplace product names for 2023!

| AR, AZ, FL, GA, IL, IN, KS, KY, LA, MI, MO, MS, NC, NE, NH, NM, NV, OH, OK, PA, SC, TN, TX | | | | |
|--|--|-----------------------|--|--|
| Plan Level | 2022 Product Name | New 2023 Product Name | | |
| | Essential Care 1 | Clear Bronze | | |
| Bronze | Essential Care 2 HSA | Choice Bronze HSA | | |
| DIONZE | Essential Care 5 | Everyday Bronze | | |
| | Essential Care: \$0 Medical Deductible | Elite Bronze | | |
| | Balanced Care 4 | Premier Silver | | |
| | Balanced Care 11 | Complete Silver | | |
| Silver | Balanced Care 12 | Everyday Silver | | |
| Silver | Balanced Care 28 | Elite Silver | | |
| | Balanced Care 30 | Clear Silver | | |
| | Balanced Care 32 | Focused Silver | | |
| Gold | Secure Care 5 | Complete Gold | | |
| | Secure Care 20 | Everyday Gold | | |

Each Ambetter product has a different provider network. Help clients find in-network providers for their specific Ambetter product with the online <u>Ambetter Guide</u>.

2023 New Ambetter Product Names



We're changing our off-exchange product names for 2023!

| AZ, FL, GA, IL, IN, MI, NH, NV, OH, PA,TX OFF-EXCHANGE | | | |
|---|-----------------------|----------------|--|
| Plan Level 2022 Product Name New 2023 Product Name | | | |
| Silver | Balanced Care 201 HSA | Silver 201 HSA | |
| | Balanced Care 203 | Silver 203 | |
| Gold | Secure Care 201 HSA | Gold 201 HSA | |
| Gold | Secure Care 202 | Gold 202 | |

Each Ambetter product has a different provider network. Help clients find in-network providers for their specific Ambetter product with the online <u>Ambetter Guide</u>.

Renewals



Renewal Letters

- Most members will be informed that their plan has been renamed to a new Ambetter plan name – plan coverage and benefits remain the same.
- New ID Cards for 2023 Ambetter plans will be sent out in December.
- Some members will receive plan change letters if they have been automatically enrolled into a similar plan due to plan consolidation or termination.
- Renewal letters for Exchange plans will not contain plan premium amounts.



Renewals



Auto-renewals:

- Members who want to stay on their plan
 - No life changes to report
 - No income changes to report
 - Keep paying premium
- Renewal letters will be mailed on October 28, 2022

If members have life/income changes, they can edit from their Member Portal account!



All Ambetter Plans Include



- Comprehensive major medical coverage
- My Heralbtha Paryspatrich Reenwarreds (outpatient services)
- Medfcଅମ୍ପର୍ଜ୍ଞ ମଧ୍ୟ ହୁଲ୍ୟ ମଧ୍ୟ programs
- \$0 copay for virtual urgent care visits including mental and behavioral health on Pregnancy, maternity, and newborn care most plans (\$0 after deductible for some plans including behavioral health treatment Niental health and substance use disorder services, including behavioral health treatment
- No exclusions for ugge-existing conditions
- Loca Ralead thapilar astalfabilitative services and devices
 - Laboratory services
 - Preventive and wellness services and chronic disease management
 - Pediatric services including vision care

Michigan Ambetter Portfolio Overview



Bronze | Silver | Gold (Core) Portfolio

- Features Ambetter's broadest provider network
- Choose Bronze | Silver | Gold network when searching Ambetter Guide
- Formerly referred to as Essential, Balanced and Secure Care; plans have been renamed to Bronze, Silver and Gold
- Members can visit any in-network provider (no referrals needed)
- Adult vision and adult dental buy-ups available on most plans
- Available in all Ambetter counties



Ambetter Portfolio Overview



Ambetter Virtual Access Portfolio – Teladoc Platform (With Referral Requirements)

- This plan is designed for members who desire a virtual primary care experience
- Members will download the Teladoc app and select a Teladoc PCP
 - This plan is not designed for members who would like a traditional brick-andmortar PCP. Members on this plan should not expect to keep their current brickand-mortar PCP.
- Unlimited \$0 visits with the Teladoc PCP are included
 - Cost sharing will apply for visits with non-Teledoc PCPs.
- Members will need a referral from their Teladoc PCP to see most providers outside of their Teladoc PCP (including specialists) - Referrals not needed for mental/behavioral health
 - If a member changes their PCP to an in-network brick-and-mortar PCP then that PCP will issue referrals when necessary.
- 24/7 virtual urgent care, mental/behavioral health appointments at \$0 cost to members
- Members have access to \$0 lab testing at preferred labs (Quest/LabCorp/Bio Reference)
- Medications can be prescribed and sent to a local pharmacy after virtual visit.
- No vision or dental buy up offered
- Reciprocity to Core Ambetter network



2023 MI Gold | Silver | Bronze Portfolio (Core) PSA 1





- Features Ambetter's broadest provider network
- All plans have optional vision and dental offering (Excluding CMS Standard plans)
- Introduction of CMS Standardized plans for 2023
- Lowest premium Bronze: Clear Bronze
- Lowest premium Silver: Clear Silver
- Lowest premium Gold: Clear Gold
- Lowest cost Silver w/copays: Focused Silver
- New plans: Elite Gold

CMS Standard – No Dental or Vision Offering

CMS Standard Gold

CMS Standard Silver

CMS Standard Bronze

CMS Standard Bronze Expanded

2023 Michigan Ambetter Virtual Access Portfolio



Gold

Ambetter Virtual
Access Gold

Silver

Ambetter Virtual
Access Silver

Bronze

Ambetter Virtual
Access Bronze

- Designed for members who desire a virtual primary care experience.
- Virtual PCP selection required
- Members should not expect to keep their brick-and-mortar PCP
- Virtual Access Portfolio plans do not have vision and dental offering
- Referrals from virtual PCP required to see most providers.
- \$0 copay Unlimited virtual PCP visits.
- \$0 copay lab testing at Quest, Labcorp and Bioreference
- copays apply when visiting brickand-mortar PCP or specialists.

Focused Silver (2023)





Formerly known as Silver 32. Lowest cost Silver plan that includes copays for PCP, Specialist, Lab, Urgent Care & Generic Rx.

| | Base | 73%AV | 87% AV | 94% AV |
|------------------------------|-----------|-----------|-----------|-----------|
| Deductible | \$6,100 | \$5,100 | \$0 | \$0 |
| Max Out of Pocket | \$7,500 | \$6,300 | \$2,900 | \$1,200 |
| Coinsurance | 50% | 50% | 50% | 30% |
| Telehealth/Virtual Care | No Charge | No Charge | No Charge | No Charge |
| PCP Visits | \$45 | \$35 | \$15 | \$0 |
| Specialist Visits | \$100 | \$85 | \$30 | \$5 |
| Lab | \$50 | \$40 | \$20 | \$0 |
| Preferred Generic/Generic Rx | \$5/\$25 | \$5/\$20 | \$5/\$10 | \$0/\$0 |
| Preferred Rx | \$75 | \$70 | \$40 | \$20 |
| Urgent Care/Virtual UC* | \$60/\$0 | \$50/\$0 | \$10/\$0 | \$10/\$0 |

Complete Silver (2023)





Formerly known as Silver 11. Lowest premium of any silver plan offered. \$0 deductible at 87% and 94%.

| | Base | 73%AV | 87% AV | 94% AV |
|------------------------------|-----------|-----------|-----------|-----------|
| Deductible | \$6,000 | \$5,000 | \$0 | \$0 |
| Max Out of Pocket | \$8,500 | \$7,250 | \$3,000 | \$1,700 |
| Coinsurance | 40% | 40% | 40% | 25% |
| Telehealth/Virtual Care | No Charge | No Charge | No Charge | No Charge |
| PCP Visits | \$30 | \$20 | \$15 | \$0 |
| Specialist Visits | \$60 | \$50 | \$35 | \$5 |
| Lab | \$30 | \$25 | \$25 | \$0 |
| Preferred Generic/Generic Rx | \$5/\$20 | \$5/\$20 | \$5/\$10 | \$0/\$0 |
| Preferred Rx | \$55 | \$50 | \$40 | \$25 |
| Urgent Care/Virtual UC* | \$60/\$0 | \$50/\$0 | \$10/\$0 | \$10/\$0 |

Clear Bronze (2023)





Formerly known as EC1. Lowest premium bronze plan. Matching deductible and max-out-of-pocket. Features copays for generic medications and urgent care.

| Plan Highlights | Price |
|--|----------------|
| Deductible | \$8,600 |
| Max Out of Pocket | \$8,600 |
| Coinsurance | 0% |
| PCP Visit | 0% AD |
| Telehealth/Virtual Care | No Charge |
| Specialist Visit | 0% AD |
| Lab | 0% AD |
| Preferred Generic/Generic RX | \$5/\$25 copay |
| Preferred RX | 0% AD |
| Urgent Care/Virtual UC* | \$60/\$0 |
| T = Integrated Medical and Rx Deductible AD = After Deductible & NCAD = No Charge After Deductible | PANA |
| | |

*\$0 Virtual Care Visits only when powered by Teladoc

Elite Bronze (2023)





Formerly known as EC\$0. Copays for office visits, generic and preferred prescriptions; \$0 deductible.

| the state of the s |
|--|
| Price |
| \$0 |
| \$8,700 |
| 50% |
| \$45 |
| No Charge |
| \$115 |
| \$60 |
| \$5/\$35 copay |
| \$195 |
| \$60/\$0 |
| *\$0 Virtual Care Visits only when powered by Teladoc |
| |

Complete Gold (2023)





Formerly known as SC5. Vision and Dental buy up offering on plan.

| Plan Highlights | Price |
|--|--|
| Deductible | \$1,450 |
| Max Out of Pocket | \$7,500 |
| Coinsurance | 20% |
| PCP Visit | \$15 |
| Telehealth/Virtual Care | No Charge |
| Specialist Visit | \$35 |
| Lab | \$15 |
| Preferred Generic/Generic RX | \$5/\$15 copay |
| Preferred RX | \$30 |
| Urgent Care/Virtual UC* | \$35/\$0 |
| INT = Integrated Medical and Rx Deductible AD = After Deductible & NCAD = No Charge After Deductible | *\$0 Virtual Care Visits only when powered by Telado |
| | |

Ambetter Virtual Access Silver (2023)



Designed for members who desire a virtual primary care experience. \$0 Virtual PCP, Spec & Urgent Care. \$0 Preferred Lab.

| | Base | 73%AV | 87% AV | 94% AV |
|------------------------------|-----------|-----------|-----------|-----------|
| Deductible | \$5,700 | \$4,700 | \$500 | \$100 |
| Max Out of Pocket | \$7,400 | \$6,400 | \$2,800 | \$850 |
| Coinsurance | 50% | 50% | 50% | 50% |
| Telehealth/Virtual Care | No Charge | No Charge | No Charge | No Charge |
| PCP Visits Virtual/B&M | \$0/\$70 | \$0/\$65 | \$0/\$25 | \$0/\$20 |
| Specialist Virtual/B&M | \$0/\$100 | \$0/\$70 | \$0/\$30 | \$0/\$25 |
| Lab Preferred/Non-Preferred | \$0/\$50 | \$0/\$35 | \$0/\$10 | \$0/\$0 |
| Preferred Generic/Generic Rx | \$5/\$25 | \$5/\$20 | \$5/\$10 | \$0/\$0 |
| Preferred Rx | \$75 | \$70 | \$40 | \$20 |
| Urgent Care Virtual/B&M | \$0/\$70 | \$0/\$65 | \$0/\$25 | \$0/\$20 |

Ambetter Virtual Access Bronze (2023)



Designed for members who desire a virtual primary care experience. \$0 Virtual PCP, Spec & Urgent Care. \$0 Preferred Lab.

| Plan Highlights | Price |
|--|--------------|
| Deductible | \$7,000 |
| Max Out of Pocket | \$8,550 |
| Coinsurance | 50% |
| Telehealth/Virtual Care | \$0 |
| PCP Visits Virtual/B&M | \$0/\$85 |
| Specialist Virtual/B&M | \$0/\$120 AD |
| Lab Preferred/Non-Preferred | \$0/\$75 |
| Preferred Generic/Generic Rx | \$5/\$30 |
| Preferred Rx | \$160 AD |
| Urgent Care Virtual/B&M | \$0/\$85 |
| INT = Integrated Medical and Rx Deductible AD = After Deductible & NCAD = No Charge After Deductible | |

Ambetter Virtual Access Gold (2023)





Designed for members who desire a virtual primary care experience. \$0 Virtual PCP, Spec & Urgent Care. \$0 Preferred Lab.

| Plan Highlights | Price |
|--|----------|
| Deductible | \$950 |
| Max Out of Pocket | \$8,700 |
| Coinsurance | 25% |
| Telehealth/Virtual Care | \$0 |
| PCP Visits Virtual/B&M | \$0/\$55 |
| Specialist Virtual/B&M | \$0/\$90 |
| Lab Preferred/Non-Preferred | \$0/\$20 |
| Preferred Generic/Generic Rx | \$5/\$15 |
| Preferred Rx | \$50 |
| Urgent Care Virtual/B&M | \$0/\$55 |
| INT = Integrated Medical and Rx Deductible AD = After Deductible & NCAD = No Charge After Deductible | |
| | |

CMS Standard Silver (2023) ***



Required plans designed by CMS

| | Base | 73%AV | 87% AV | 94% AV |
|------------------------------|-----------|-----------|-----------|---------|
| Deductible | \$5,800 | \$5,700 | \$800 | \$0 |
| Max Out of Pocket | \$8,900 | \$7,200 | \$3,000 | \$1,700 |
| PCP Visits | \$40 | \$30 | \$20 | \$0 |
| Specialist Visits | \$80 | \$60 | \$40 | \$10 |
| Lab | 40% AD | 40% AD | 30% AD | 25% |
| Preferred Generic/Generic Rx | \$20/\$20 | \$20/\$20 | \$10/\$10 | \$0/\$0 |
| Preferred Rx | \$40 | \$40 | \$20 | \$15 |
| Urgent Care/Virtual UC* | \$60 | \$45 | \$30 | \$0 |



Adult Vision Add-on

19 years of age and older

| In-Network Providers Only | | |
|--|---------------------|--|
| Exams and Eyewear | | |
| Routine Eve Exam - 1 visit per year Exams and Eyewear | \$0 copav | |
| Routine Eye Exam - 1 visit per year | \$0 copay | |
| Eyeglasses (frames) - 1 item per year | Covered up to \$130 | |
| Contact Lenses | | |
| Contact lenses (in lieu of glasses) Contact Lenses | Covered up to \$130 | |
| Contact lenses (in lieu of glasses) | Covered up to \$130 | |
| Contact Lens Fitting | 100% Covered | |
| Specialty Lens Fitting | Covered up to \$50 | |



Adult Dental Add-on

19 years of age and older

| | Cost for In-network Providers Only | Out-of-Network |
|--|--|----------------|
| Benefit Maximum (Dental out-of-pocket maximum does not apply toward any other maximums) | \$1,000 per covered person, per calendar year | Not Covered |
| Routine Dental (Class 1) Preventative and Diagnos | tic | |
| Routine Oral Exam | \$0 copay | Not Covered |
| Routine Cleaning | \$0 copay | Not Covered |
| X-rays, bite-wings, full-mouth and panoramic film | \$0 copay | Not Covered |
| Basic Dental (Class 2) Minor Restorative | | |
| Minor restorative – metal and resin based fillings | 50% coinsurance | Not Covered |
| Endodontic therapy | 50% coinsurance | Not Covered |
| Periodontics - scaling and root planing and periodontal maintenance | 50% coinsurance | Not Covered |
| Simple Extractions | 50% coinsurance | Not Covered |
| Prosthodontics - relines, rebase, adjustments & repairs | 50% coinsurance | Not Covered |
| Major Dental (Class 3) Major Restorative | | |
| Crowns & Bridges | 50% coinsurance | Not Covered |
| Dentures | 50% coinsurance | Not Covered |
| More complex extractions and surgical services | 50% coinsurance | Not Covered |

No waiting periods!

Off-Exchange Plans



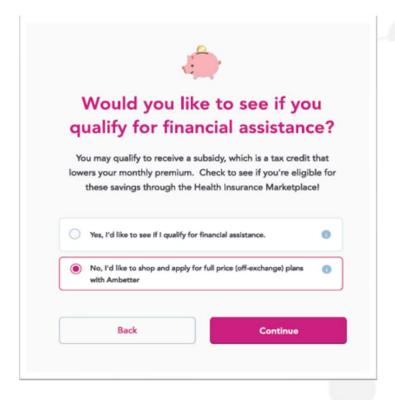
Ideal for consumers who don't qualify for subsidies

- Affordable premiums compared to onexchange plans
- Same provider network and formulary
- Enroll thru EDE powered by Health Sherpa at enroll.ambetterhealth.com

Features on some of the plans include:

- Low deductibles
- Primary care and specialist copays
- copays for generic and preferred medications

Many plans have optional Adult Vision and Adult Dental coverage buy-ups

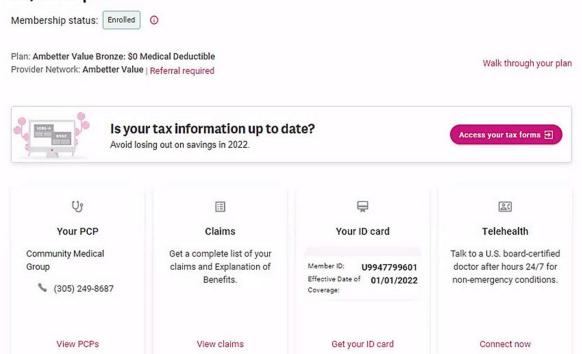




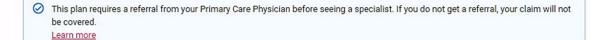
ambetter. FROM | meridian.

Find a Provider, Formulary, MHP's and Telehealth

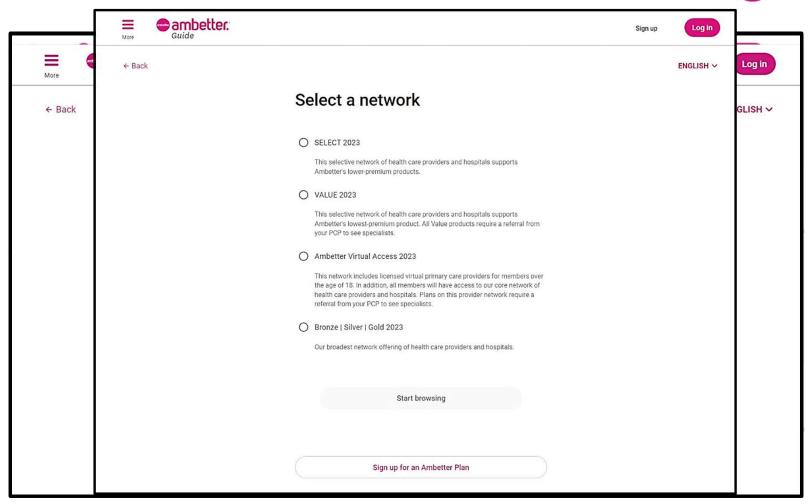
Hi, Joseph!

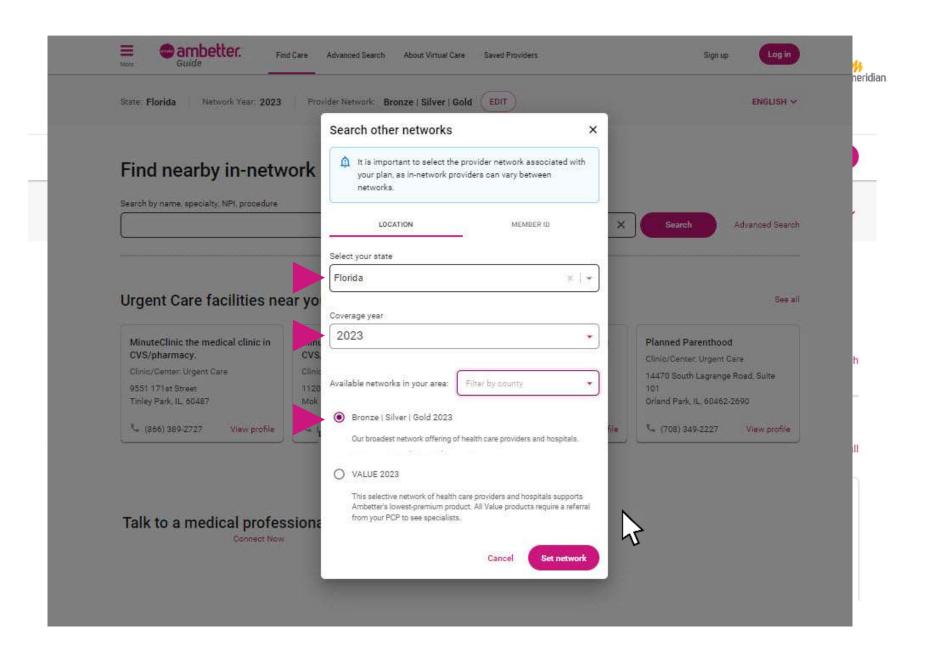


How to use your plan

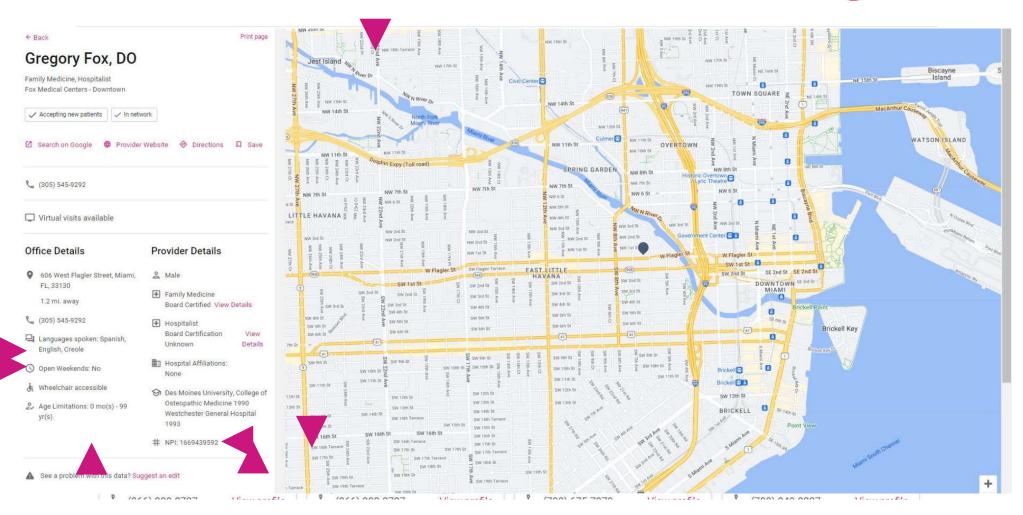


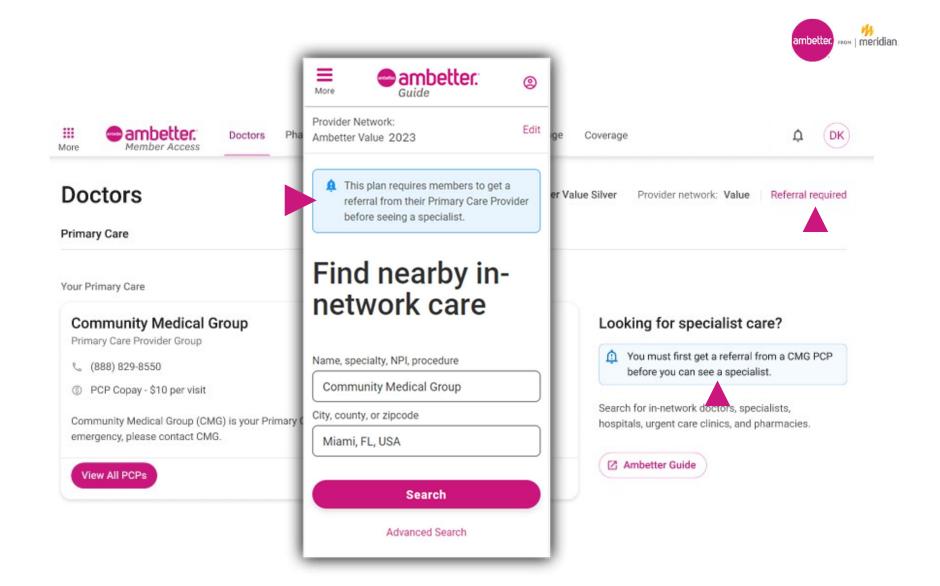














Home Our Health Plans Join Ambetter



For Members Select Your State

Shop Our Plans

Get the hearth coverage you deserve.

Make your payment to activate your coverage.

Pay Now





Our Health Plans Join Ambetter For Members For Providers For Brokers Wedication here

Shop Our Plans

We are committed to providing appropriate, high-quality, and cost-effective drug therapy to all Ambetter members.

- 2022 Preferred Drug List (PDF)
- 2021 Preferred Drug List (PDF)
- 2020 Preferred Drug List (PDF)
- 90-Day Extended Supply Medications (PDF)
- Extended Day Supply Pharmacies are now listed in our Find a Provider tool

Forms

- Download Prescription Claim Reimbursement Form English (PDF)
- <u>Download Prescription Claim Reimbursement Form Spanish (PDF)</u>
- Request to Change Lock-in Pharmacy Form (PDF)

Save Money and Get Your Prescriptions Delivered to Your Door!









Doctors

Pharmacies

Payments

Rewards Activity & Usage

Coverage





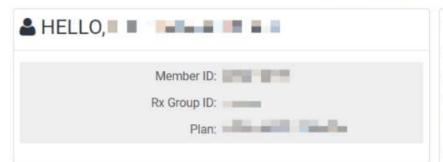


Member Center User Guide

(h Español

Drug Benefit Summary Manage My Prescriptions ▼ Find a Pharmacy

MEMBER CENTER



□ Drug Benefit Summary □ Find a Pharmacy □ Drug Price Lookup □ Request a Prior Authorization (PA) □ Frequently Asked Questions (FAQs) □ Mail Service & Refills

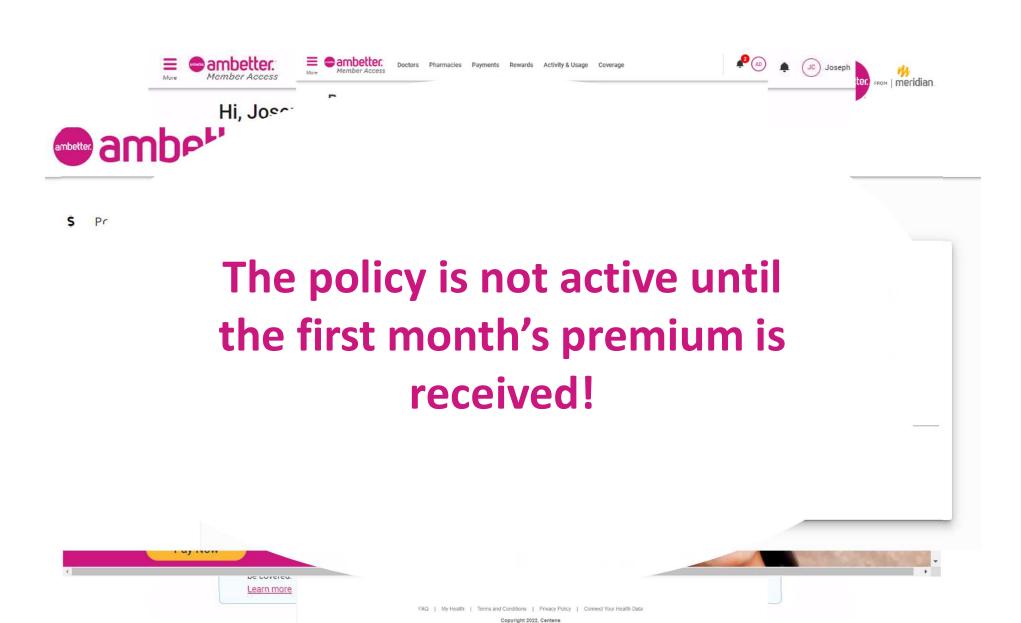
WebMD

Where can I find more information about how to get and stay healthy?

We know that empowered members are healthier members. To give you access to the latest in prescription medicine and health information, we have partnered with WebMD. WebMD provides credible information, supportive communities, and in-depth reference material about health subjects that matter to you. Interested in learning more about your health and wellness? Click Here »

O RECENT ACTIVITY

No recent activity







Doctors Pharmacies Payments Rewards Activity & Usage Coverage



Payments

PAY BILL

PAYMENT HISTORY

INVOICES

Your total premium balance is

\$0.00

\$ View balance details

Set a reminder

Make a Payment

Other Ways to Pay

You can also make a payment via

← Phone

To make a payment over the phone, call 1-877-687-1169 (Relay Florida 1-800-955-8770) from 8:00 a.m. to 8:00 p.m.

☐ Mail

Mail your payment to: Ambetter from Sunshine Health PO Box 743948 Atlanta, GA 30374-3948

28 MoneyGram®

A quick and easy way to make a same-day payment, and Ambetter covers the MoneyGram fee.

Find a location near you

Payment Settings

In the Make a Payment page you will also be able to

⊟ Update Auto Pay Update Auto Pay payment settings.

☑ View Settings

your invoices. ☑ Download Invoices

Download Invoices View and download electronic copies of Manage Your Wallet

Update your payment methods the way you want.

☑ View Payment Settings

Paperless billing allows you to access your monthly statements online rather than receiving a mailed copy.

Edit preferences

FAQ | My Health | Terms and Conditions | Privacy Policy | Connect Your Health Data Copyright 2022, Centene





Post Application

- After enrollment members can expect a pre-member letter reminding them to make their payment if payment wasn't collected at time of enrollment.
- Once payment is received, members will receive their ID cards and a welcome packet in about 7 days.
 - Returning members should <u>sign in</u> to their member portal and complete the onboarding survey right away.
 - New members should <u>create a login</u> for their member portal and complete the onboarding survey right away.

ID Cards



2022



Subscriber: Member: Policy #: Member ID #:

[Ambetter Balanced Care 1] [Line 2 if needed] [Line 3 if needed] Effective Date: [XX/XX/XX] RXBIN: [004336] RXPCN: [ADV] RXGROUP: [RX5454] Provider Network: [Provider Network Name XXXXXXXXXXX]

[REFERRAL NOT REQUIRED]

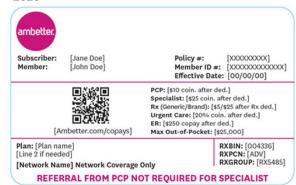
PCP: [s10 coin. after ded.] Specialist: [s25 coin. after ded.] Rx (Generic/Brand): [s5/s25 after Rx ded.] Urgent Care: [20% coin. after ded.] ER: [s250 copay after ded.] Individual Deductible INN (Med/Rx): [s5000/XXXX]

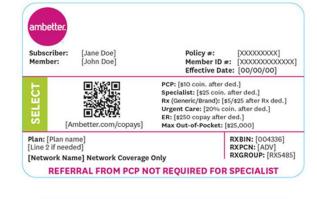
OON (Med/Rx): [\$5000/XXXX]

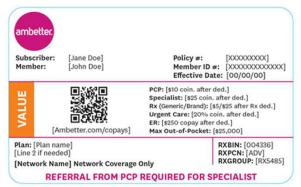
Improvements

QR Code – Will lead to Copays, deep linked in Portal Network – Color coded & prominent Referral Requirement – Enlarged for attention

2023









My Health Pays

Healthcare-related Costs:
Members can earn up to \$500 in rewards*!
Monthly Premium Payments

- Part Profited y completing specific health screenings and
- Partitibilities in fun and easy activities
- Coinsurance

• Clipical Rewards ating right, moving more, being well and saving smart Onboarding & Wellbeing Survey Month Liness Exam

points to shop our puline rewards store

ñéalthicare-rselated costs

- Breast Cancer Screening (Women)
- Rent
- Cholesterol Screening (Men)
- Colorectal Cancer Screening (Men)

*Restrictions apply. Members must qualify for and complete all activities to receive \$500 or more. Visit Member. Ambetter Health.com for more details Funds expire immediately after termination of insurance coverage

Rewards program is subject to change.

My Health Pays rewards can't be used for pharmacy copays.



This card is issued by The Bancorp Bank pursuant to a license from Visa U.S.A. Inc. The Bancorp Bank; Member FDIC. Card cannot be used everywhere Visa debit cards are accepted. See Cardholder Agreement for complete usage restrictions.

AL, AR, FL, IL, IN, KS, KY, LA, MI, MO, MS, NC, NE, NH, NJ, OH, OK, PA, SC, TN, TX, WA

| REWARD ACTIVITIES: | POINTS | \$ VALUE |
|--|------------|-------------|
| Onboarding | 500 | \$50 |
| Annual Wellness Exam & Preventive Screenings | Up to 2000 | Up to \$200 |
| Health Management (e.gdiabetes management) | Up to 500 | Up to \$50 |
| Online Activities | Up to 2000 | Up to \$200 |

REWARDS CAN BE USED FOR:

Healthcare-related Costs: Monthly Premium Payments, Doctor Copays**, Deductibles, Coinsurance

Monthly Bills: Utilities (gas, electric, water), Telecommunications (cell phone bill), Transportation***, Education, Rent, Childcare

Merchandise

Purchases at the My Health Pays Online Store



*Restrictions apply. Members must qualify for and complete all activities to receive \$500 or more. Visit
Member.AmbetterHealth.com for more details.

**My Health Pays rewards cannot be used for pharmacy copays.

***Members will only be able to purchase public transportation directly from the agency either in-person or online. Passes cannot be purchased through retail locations such as grocery or convenience stores.

Some restrictions apply depending on your age and will limit your ability to complete certain My Health Pays activities. Members must be 18 years of age or older to complete the online Wellbeing Survey. Members under the age of 18, must have a parent or legal guardian complete the Wellbeing Survey on their behalf. Please contact Member Services with any questions you have regarding completion of the Wellbeing Survey for members under the age of 18.

Funds expire immediately upon termination of insurance coverage. Rewards program is subject to change. My Health Pays rewards and qualifying activities vary by state. Ambetter is committed to helping members achieve their best health. Rewards for participating in a wellness program are available to all members. If a member thinks they might be unable to meet a standard for a reward under this wellness program, they might qualify for an opportunity to earn the same reward by different means. Contact us and we will work with them (and, if they wish, with their doctor) to find a wellnessprogram with the same reward that is right for them in light of their health status.

My Health Pays Year-to-Date

- Nearly 300K Ambetter members have activated their My Health Pays accounts
- My Health Pays members have collectively earned over \$24M in rewards
- Members who activate My Health Pays are more likely to renew

Rewards program is subject to change.

My Health Pays rewards can't be used for pharmacy copays.

This card is issued by The Bancorp Bank pursuant to a license from Visa U.S.A. Inc. The Bancorp Bank; Member FDIC. Card cannot be used everywhere Visa debit cards are accepted. See Cardholder Agreement for complete usage restrictions.

Reward Yourself

^{4000 1234 5678 9010}VALLO 12/21

VOUR NAME HERE

^{*}Restrictions apply. Members must qualify for and complete all activities to receive \$500 or more. Visit Member. Ambetter Health.com for more details Funds expire immediately after termination of insurance coverage.



Doctors

Pharmacies

Rewards

Payments

Activity & Usage

Coverage





Member Rewards

REWARDS PROGRAM

MEMBER DISCOUNTS

Member Discounts

Sign up to earn discounts on health-focused products and services through Abenity.



Save on health-focused products and services

Sign up to earn discounts on health-focused products and services through Abenity, including:

- · Home gym equipment
- · Healthy eating services
- · Digital fitness classes
- · Local gym memberships

To get started, create an Abenity account (this is separate from your Ambetter login). When prompted, use the Registration Code MemberPerks.





FAQ | My Health | Terms and Conditions | Privacy Policy | Connect Your Health Data

Copyright 2022, Centene



Doctors

Pharmacies

Payments

Rewards Activity & Usage Coverage





Hi, Joseph!

Membership status: Enrolled **Telehealth with Tela**

Provider Network: Ambetter Value | Referral required

Walk through your plan

- 24-Hour help for non-emergency issues

 - Connect to experts regardless of physical location
- Avoid long wait times at physician offices
- Reduce cost of health care when a members PCP or
 - is not available

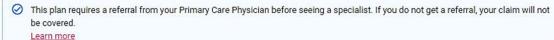
claims and Explanation of

Effective Date of 01/01/2022

doctor after hours 24/7 for non-emergency conditions.

Access your tax forms [7]

- Good for outlying or rural areas
- \$0 copay for virtual urgent care visits including mental and behavioral health on most plans (\$0 after deductible for some plans including HSA plans)



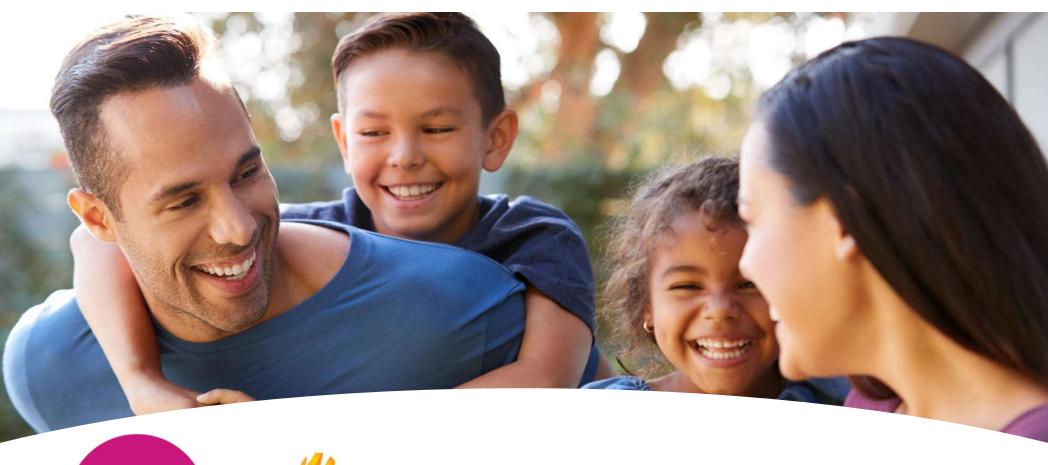


Disease Management

Members eligible for services in dude butre are not limited to:

- Freatheetinpatientgalseignigsions & far, visited pressure)
- Pvegnatinicahateurghadelivernindend post-
- Partemental metrics devices (glucometer,
- Mighbergerpersurementaliple cocomorbidities, etc.





ambetter. FROM | meridian.

Broker Portal

broker.ambetterhealth.com





Find a provider

Enroll a Client Now

Contact Us

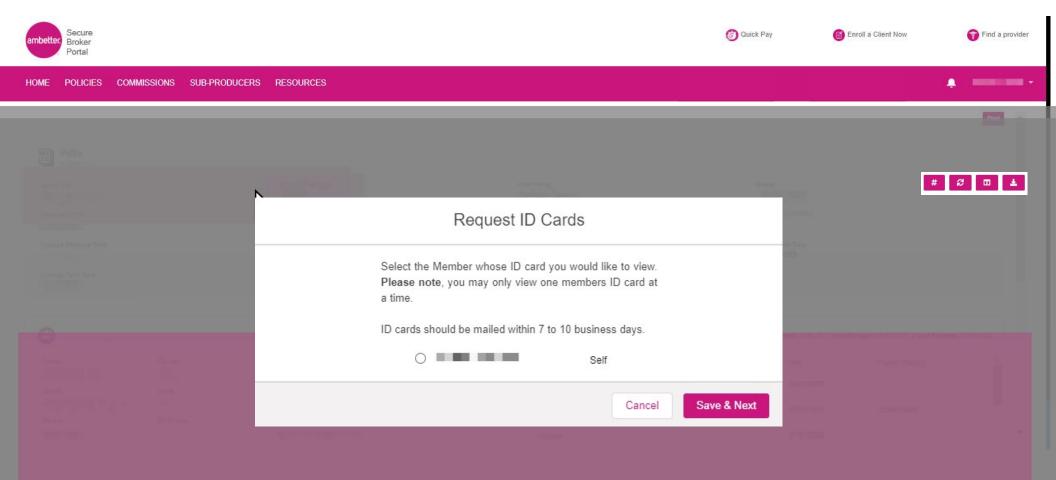
Privacy Police

/ Usage Agreeme

© Copyright 2018 Centene Corporation. All rights reserved.

Broker Sales Support

855.700.7985 Option 2













English -

Quick Payment

Please enter your in Irmation below in order to quickly and securely pay your premium. (Note: Only the Policy Holder's information should be entered)

| Policy Number | |
|---------------|--|
| Last Name | |
| Last Name | |
| Zip | |
| Zip | |

To access your online member account and view your full payment portal, log in here.

Contact Us

Privacy Police

Usage Agreemen

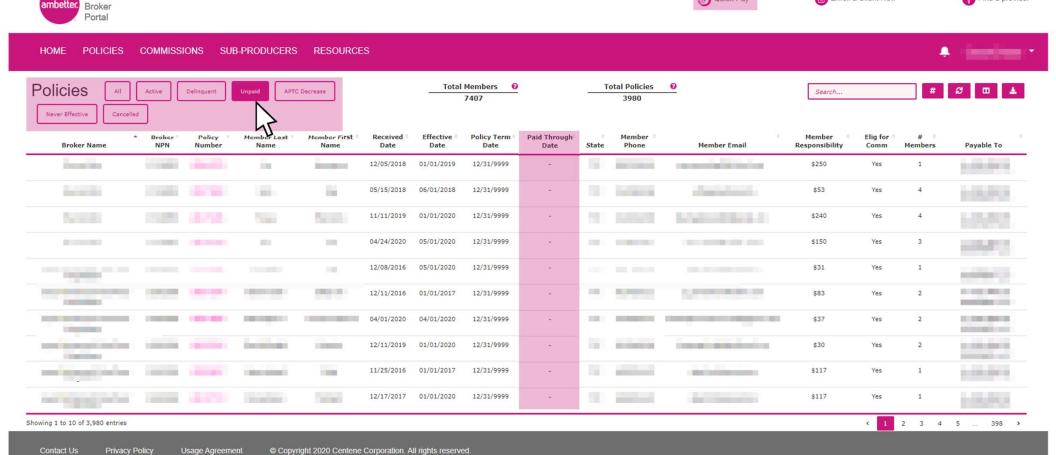
© Copyright 2020 Centene Corporation. All rights reserved.











Secure











POLICIES COMMISSIONS SUB-PRODUCERS RESOURCES

Resources 3 items . Sorted by Last Activity









Frequently Asked Questions

- > Does my client's Ambetter Plan cover COVID-19 Testing/Screening/Treatment services?
- > Will my clients be responsible for any out-of-pocket cost for COVID-19 Testing/Screening/Treatment services?
- > Is prior authorization required for COVID-19 Testing/Screening/Treatment Services under my client's Ambetter plan coverage?
- > Where do I go for information and updates on the Coronavirus crisis?

Contact Us

Privacy Policy

Usage Agreement

© Copyright 2020 Centene Corporation. All rights reserved.



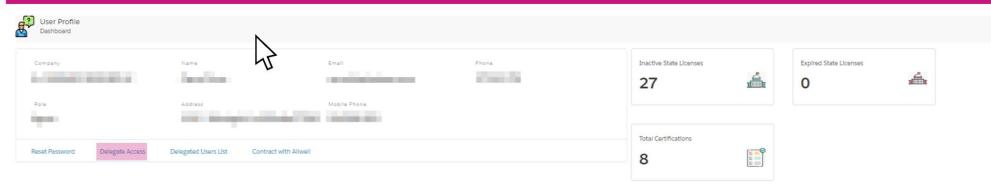












Please note, we are updating appointment data. Please refer to the appointment termination dates or call your sales representative to confirm your active appointments during this time. We are working to resolve the matter as not all active statues are accurate.

| Applications In Progress Applications Licenses Contracts | | | | |
|--|-----------------|--|---|---|
| Name | ∨ Contract Type | ✓ State & Carrier | ✓ Status | ~ |
| | Principal | IL - Celtic KS - Sunflower State Health Plan Inc NC - Ambetter of No | orth Carolina Inc PA © COUNTER SIGNED | |
| 100000000000000000000000000000000000000 | Principal | WA - Coordinated Care Corporation | COUNTER SIGNED | |
| | Principal | AR - Celtic Insurance Company | COUNTER SIGNED | |
| | Principal | MI - Meridian Health Plan Of Michigan Inc | SIGNED | |



Top Reasons to Sell Ambetter in 2023!

- Centene ranks number 26 on Fortune 500 list
- Ambetter is the #1 ACA carrier in the country for past 5 years
- Ambetter covers 1 in 7 lives nationally
- Ambetter is selling in Michigan for our third year in 32 Counties
- Enhanced Tele-Doc Program with a \$0 copay
- Enhanced My Health Pays-earn up to \$500 annually which can reduce monthly premiums by \$41.00
- Value Added Benefits
 - Start Smart for your baby
 - Health Management Programs
 - 24/7 Nurse Advice Line
 - Care Management
- Enhanced Broker Portal
- Dedicated Broker support team
- Enhanced Direct Enrollment tool provided free
- What Provider's do you need?

- Network:
- Detroit Area (Oakland and Wayne County):
 - Pontiac General Hospital
 - Surgeons Choice Medical Center
 - DMC Huron Valley-Sinai Hospital
 - Beaumont Hospital Network
 - DMC Harper University Hospital
 - University of Michigan Hospitals and Health Centers
- Kalamazoo Area (Kalamazoo and Calhoun County):
 - Bronson Battle Creek
 - Bronson Methodist Hospital
 - Three Rivers Health Medical Center
- Grand Rapids Area (Ottawa and Kent)
 - North Ottawa Community Hospital
 - Spectrum Health Zeeland Community Hospital
 - Spectrum Health Butterworth Hospital
- Flint Area (Genesee and Lapeer County):
 - Henry Ford Macomb Hospitals Clinton Township
 - Deckerville Community Hospital
 - Hurley Medical Center



Contact Information

Broker Sales Support:

Research member inquiries

- Enrollment status
- Paid to dates
- ID card requests

Commissions

- Statement requests
- Research commission discrepancies
- EFT enrollment assistance

Broker Web Support Tool

- Education on broker web tools
- Password resets
- Troubleshooting (i.e. missing members, web tools not working properly)

Find a Provider Assistance Broker Demographic Changes Contracting follow-up

855.700.7985 Option 2 ambetterbrokers@centene.com

Broker Sales:

- Currently appointed Agency looking to contract new Agents
- Education of the commission structure and bonus programs
- Product Training and Training new Agents on Ambetter tools
- Marketing collateral request
- Open Enrollment planning and strategic development

855.700.7985 Option 3

ambettersales@ambetterhealth.com



Sales Team

Tim Condon-Sales Manager

- Phone: 312-619-3002

Email: timothy.condon@centene.com

Anton Range- Sales Representative

- Phone: 312-619-3023

Email: anton.d.range@centene.com

Kolby Banks-Sales Representative

- Phone: 312-619-3091

Email: kolby.banks@centene.com

Patrick Tanner- Sales Representative

- Phone: 312-619-3085

– Email: <u>Patrick.Tanner@centene.com</u>

Shondell Coleman- Sales Representative

- Phone: 312-619-3087

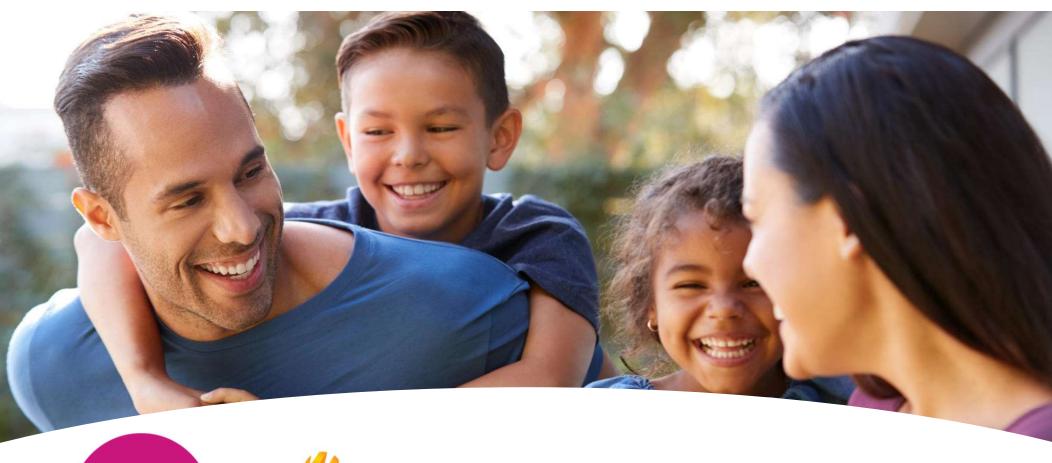
- Email: <u>Shondell.D.Coleman@centene.com</u>

Thank you!



Website: www.ambettermeridian.com

Member Services: 833-993-2426



ambetter. FROM | meridian.

Thank you!