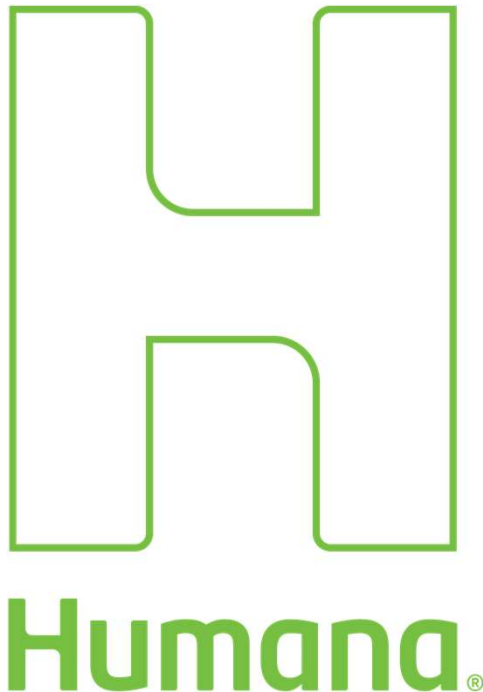


Humana®

2023 First Look

Team Michigan



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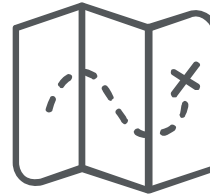
**Marissa Gonczar, DSNP Community
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You Spoke, We Listened!



Dental

Improved dental on our core plans & introducing a very competitive OSB option for those who are looking for more benefits.

Flex Card

Introducing a Flex Card on our core HMO!

National Travel Benefit

Now including our HMO!

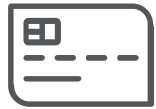
Healthy Options

Provide DSNP members with extra funds targeting overall wellness!

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All In One Spending Account card



One card, one allowance
model for OTC and HFC

Existing healthy food
card program

Move to Retail + Mail
Order from primarily
mail order OTC benefit

Improved flexibility
through additional
approved items and
services

Silver Sneakers



Whether indoors or outdoors, beginner or experienced, we have fitness classes fit for everyone. All SilverSneakers classes are led by our supportive instructors.



Get moving with thousands of other members from the comfort of your home with our LIVE online classes and workshops.



Whether you live too far away from a gym or prefer the comfort of a familiar place, join others with instructor-led SilverSneakers FLEX Community. Welcome Packet.



It's never too late to start living a longer, healthier life.





Members can earn up to \$260 in redeemable gift cards* for completing eligible activities



Members are already enrolled in Go365 and can get started by activating their account at MyHumana.com or by calling the number on the back of their Humana ID card.



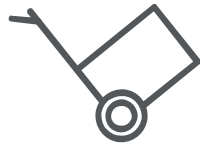
Members can participate in the offline (or paper-based) experience by calling the number on the back of their Humana ID card or filling out the information card in the Humana Welcome Packet.



Rewards must be redeemed by Dec. 31st or they will be forfeited.



Centerwell Pharmacy^{Rx}



Savings on 90-Day
supply of medications,
including diabetic
supplies

Free
standard shipping
&
Over the Counter
Drug and supply
allowance on our
plans fulfilled through
Humana Rx

Refill
Reminders
&
\$0 Copay T1/T2 for 90
day supplies
&
LIS Cost share waivers
under \$9.20

No driving to the
Pharmacy or waiting
in lines!

Centerwell Pharmacy Consent



Opt in online

Enrollment Hub: Get your client's approval and select "Yes" on Centerwell Pharmacy.

Electronic Enrollments: Remind clients that they can check the Centerwell Pharmacy box when self-enrolling if they would like to be contacted by Centerwell Pharmacy.



Go the paper route

Download the consent form from the Marketing Resource Center. Or your client can fax the completed form to 1-800-379-7617. Not feeling the fax? Scan the form as a PDF and send it electronically using a fax-to-email platform. Or, if you prefer to put your stamp on it, you can mail the form to:

P.O. Box 745099
Cincinnati, OH 45274



Pick up the phone

Existing members can call 1-855-310-5799 if they would like to learn more about Centerwell Pharmacy.

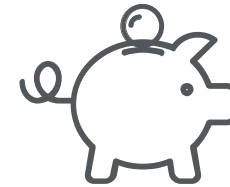
Insulin Savings Program



Available on our core
HMOs, Premium PDP & in
2023 our core PPOs!



There is no deductible for
select insulins as part of
the Insulin Savings
Program. During the
Deductible stage, initial
coverage stage, and
coverage gap



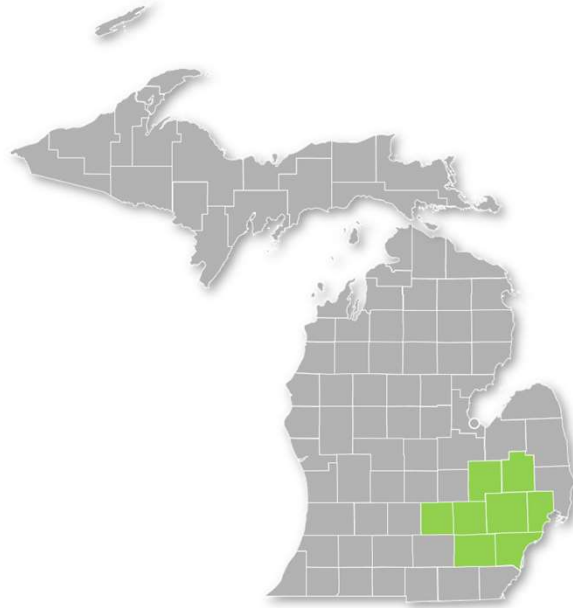
Pay no more than **\$35** for a
one-month supply for
select insulins.

Humana Welldine Meal Delivery





2023 Dual Eligible (DSNP) Plan Details

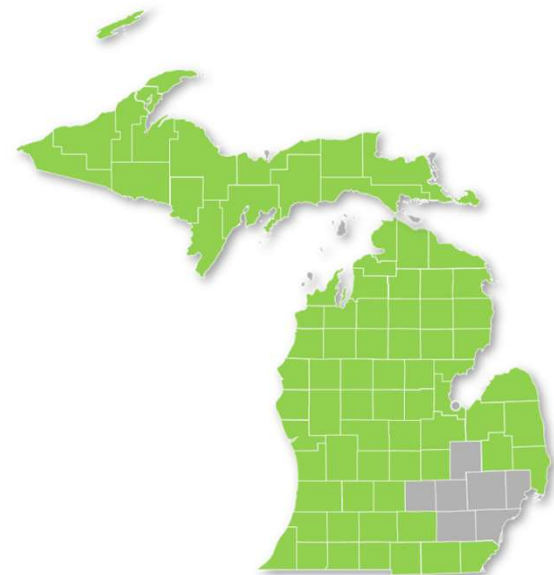


Service Area: Genesee, Ingham, Lapeer, Livingston, Macomb, Oakland, Washtenaw, Wayne, **St Clair**

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HMO DSNP H8908-005

Premium	\$0
Part B Giveback	N/A
Medicaid Levels	FBDE, QMB, QMB+, SLMB+
PCP / Specialist	\$0 / \$0
Hospital	\$0
RX	\$0 / \$0 / \$0 / \$0 / \$0
Silver Sneakers	Included
Transportation	\$0 Copay for 100 One Way Trips up to 50 Miles
Hearing	\$0 Copay for Exam and Advance Hearing Aid
Vision	\$0 Copay for Exam & \$500 for Headwear
Dental	\$3,000 (dentures included)
Healthy Options	\$175 / month
Notes:	<p>Members will receive \$175 loaded on a prepaid card every month to use toward the purchase of food, home supplies, and over-the-counter (OTC) products from a national network of retailers.</p> <p>The card may also be used to pay for non-medical transportation, general supports for living (rent assistance, internet, and utilities), social needs, aging support and assistive devices, pest control, and pet care and supplies.</p>



Service Area: Alcona, Alger, Allegan, Alpena, Antrim, Arenac, Baraga, Barry, Bay, Benzie, Berrien, Branch, Calhoun, Cass, Charlevoix, Cheboygan, Chippewa, Clare, Clinton, Crawford, Delta, Dickinson, Eaton, Emmet, Gladwin, Gogebic, Grand Traverse, Gratiot, Hillsdale, Houghton, Huron, Ionia, Iosco, Iron, Isabella, Jackson, Kalamazoo, Kalkaska, Kent, Keweenaw, Lake, Lapeer, Leelanau, Lenawee, Luce, Mackinac, Manistee, Marquette, Mason, Mecosta, Menominee, Midland, Missaukee, Monroe, Montcalm, Montmorency, Muskegon, Newaygo, Oceana, Ogemaw, Ontonagon, Osceola, Oscoda, Otsego, Ottawa, Presque Isle, Roscommon, Saginaw, Sanilac, Schoolcraft, Shiawassee, St. Clair, St. Joseph, Tuscola, Van Buren, Wexford

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PPO DSNP H8087-003 (Open/Passive)

Premium	\$0
Part B Giveback	N/A
Medicaid Levels	FBDE, QMB, QMB+, SLMB+
PCP / Specialist	\$0 / \$0
Hospital	\$0
RX	\$0 / \$0 / \$0 / \$0 / \$0
Silver Sneakers	Included
Transportation	\$0 Copay for 100 One Way Trips up to 75 Miles
Hearing	\$0 Copay for Exam and Advance Hearing Aid
Vision	\$0 Copay for Exam & \$300 for Headwear
Dental	\$2,000 (dentures included)
Healthy Options	\$125 / month
Notes:	<p>Members will receive \$125 loaded on a prepaid card every month to use toward the purchase of food, home supplies, and over-the-counter (OTC) products from a national network of retailers.</p> <p>The card may also be used to pay for non-medical transportation, general supports for living (rent assistance, internet, and utilities), social needs, aging support and assistive devices, pest control, and pet care and supplies.</p>

Humana Healthy Options



Healthy Home Supplies

Paper products
Cleaning Supplies
Personal Hygiene
Air and water filtration

Aging Support and Assistive Devices

Robotic pets
Speech generating
devices
Weighted mugs, utensils
Non-Medical
Transportation

Bill Pay & Other Services

Rent, mortgage
Gas, water, electric
Home internet
Cell phone
Exterminator or pest
control services

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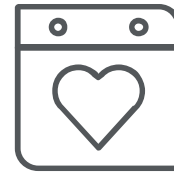
Why sell Humana's DSNPs?



A onetime-per-calendar-quarter SEP between January through September. This coverage is effective the first of the upcoming month. This SEP may NOT be used during the fourth quarter of the year (Oct-Dec).



\$0 Copays when members are Medicare and state cost share protected as well as robust Dental, Vision, Hearing, Over-the-counter, Life-Line, Wigs & Healthy Food Card.

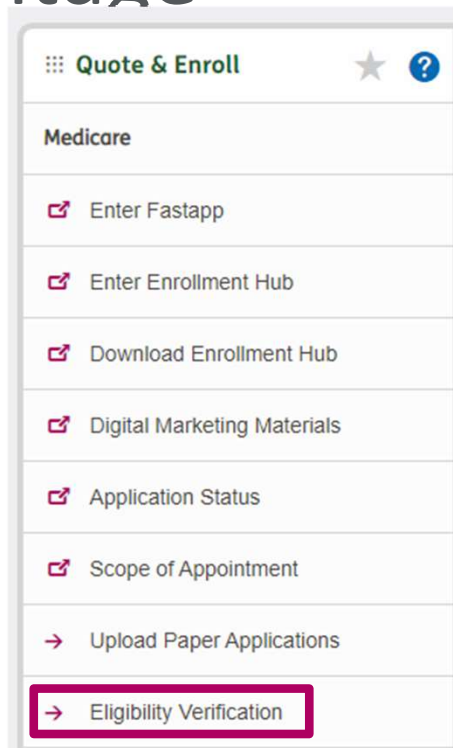


If member loses coverage Humana offers a 6 Month grace period where member would retain coverage.



Easy to verify benefits through Humana Vantage Portals DE-SNP Verification Tool.

DSNP Eligibility Verification Tool in Vantage



Quote & Enroll

Medicare

- Enter Fastapp
- Enter Enrollment Hub
- Download Enrollment Hub
- Digital Marketing Materials
- Application Status
- Scope of Appointment
- Upload Paper Applications
- Eligibility Verification**

< Eligibility Verification

Which Eligibility verification would you like to complete today?

☐ Medicare Eligibility ☒ DSNP Eligibility

Dual Special Needs Plan eligibility verification tool does not validate agent licensing. Please be advised that agent appropriate licensing and lines of authority for the products they intend to market and sell.

All Medicaid eligibility is based on information provided today and is subject to change. As required by CMS, Humana

Ask Applicant: Do I have your permission to look up your Medicaid status to determine if you are eligible for our Dual

Plan Year *

2021

State *

Select

First Name *

Last Name *

Date of Birth *

MM/DD/YYYY

Gender * ☐ Male

☐ Female

Please enter prospective members Social Security Number **or** Medicaid ID/Medicaid Member ID (or both)

Social Security Number

Medicaid ID/Medicaid Member ID

Medicare ID



2023 Honors PPO Plan Details

Why Humana Honors?



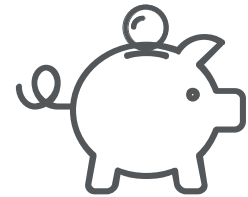
Why ask “Are you a Veteran on every appointment?”



Veterans are concerned about Emergency Care Coverage!



Gain Access to our robust National PPO Network! Perfect for 2nd Options!



\$75 Part B Give Back offers \$900 savings per year off their part B premium!

Humana is the National Exclusive Medicare Advantage Sponsor for:



National Partnerships with USAA



USAA* recommends all Humana MA plans



Trusted reputation among military



Both dedicated to serving 9+ million Veterans on Medicare



A recommendation that puts us a step above



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*USAA and the USAA Logo are registered trademarks of the United Services Automobile Association. All rights reserved. USAA means United Services Automobile Association and its affiliates. Use of the term "USAA member" or "USAA membership" refers to membership in USAA Membership Services and does not convey any legal or ownership rights in USAA. Restrictions apply and are subject to change.

¹<https://www.census.gov/content/dam/Census/library/publications/2020/demo/acs-43.pdf>;
<https://www.cms.gov/research-statistics-data-systems/cms-fast-facts/cms-fast-facts-mobile-site>



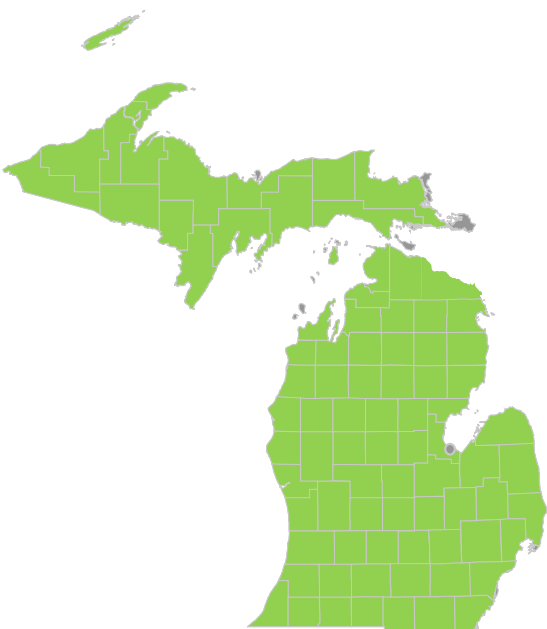
Service Area: Genesee, Ingham, Lapeer, Livingston, Macomb, Oakland, St. Clair, Washtenaw, Wayne (overlaps '23 expanded HMO service area)

***Not just for veterans. Available to all.**

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New Plan! USAA Honor with Rx PPO H5216-305

Premium	\$0
Part B Giveback	\$75
Max Out-of-Pocket	\$6,550
PCP	\$15
Specialist	\$45
Referrals Required	NO
Inpatient Hospital	\$375 per day(Days 1-4); \$0 per day(Days 5-90)
Rx Deductible	\$350 Tiers 3,4,5
Rx - Retail 30-day Supply	\$0/\$5/\$47/\$100/27%
OTC	OTC Debit Card \$50/Quarter
Key Extra Benefits	\$250 Flex card (D,V,H), Fitness, Insulin Savings Program
Hearing/Vision	Included
Dental	\$1500 annually; 0% coinsurance covers: exams, x-rays, fluoride treatment, cleanings, periodontal maintenance, anesthesia; 50% coinsurance covers: crowns, oral surgery, bridges, root canals; \$25 copayment for extractions, fillings, recementation, scaling and root planing, scaling for moderate inflammation, emergency treatment for pain. OON coverage available.



Service Area: Statewide

***Not just for veterans. Available to all.**

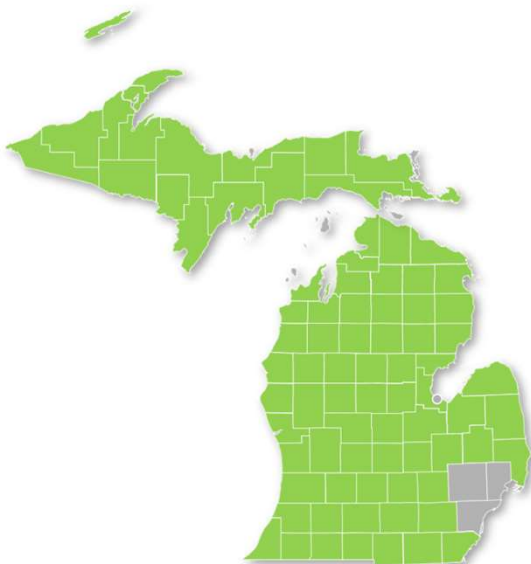
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Humana Honor PPO H5216-190

Premium	\$0
Part B Giveback	\$75
Max Out-of-Pocket	\$5,500
PCP	\$10
Specialist	\$45
Referrals Required	NO
Inpatient Hospital	\$295 per day(Days 1-7); \$0 per day(Days 8-90)
Rx Deductible	No Deductible
Rx - Retail 30-day Supply	No Coverage
OTC	OTC Debit Card \$125/Quarter
Key Extra Benefits	Fitness
Hearing/Vision	Included
Dental	\$2500 annually; \$0 copayment covers: exams, x-rays, fluoride treatment, cleanings, periodontal maintenance, extractions, fillings, crowns, recementation, scaling and root planing, scaling for moderate inflammation, emergency treatment for pain, dentures, oral surgery, bridges, root canals, anesthesia. OON coverage available.

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2023 PPO Plan Details



Service Area: Alcona, Alger, Allegan, Alpena, Antrim, Arenac, Baraga, Barry, Bay, Benzie, Berrien, Branch, Calhoun, Cass, Charlevoix, Cheboygan, Chippewa, Clare, Clinton, Crawford, Delta, Dickinson, Eaton, Emmet, Genesee, Gladwin, Gogebic, Grand Traverse, Gratiot, Hillsdale, Houghton, Huron, Ingham, Ionia, Iosco, Iron, Isabella, Jackson, Kalamazoo, Kalkaska, Kent, Keweenaw, Lake, Lapeer, Leelanau, Lenawee, Livingston, Luce, Mackinac, Manistee, Marquette, Mason, Mecosta, Menominee, Midland, Missaukee, Monroe, Montcalm, Montmorency, Muskegon, Newaygo, Oceana, Ogemaw, Ontonagon, Osceola, Oscoda, Otsego, Ottawa, Presque Isle, Roscommon, Saginaw, Sanilac, Schoolcraft, Shiawassee, St. Clair, St. Joseph, Tuscola, Van Buren, Washtenaw, Wexford

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HumanaChoice PPO H8087-004	
Premium	\$0
Part B Giveback	N/A
Max Out-of-Pocket	\$5000 In-Network/OON
PCP	\$0
Specialist	\$45
Referrals Required	NO
Inpatient Hospital	\$350 per day(Days 1-5); \$0 per day(Days 6-90)
Rx Deductible	\$0
Rx - Retail 30-day Supply	\$0/\$0/\$47/\$100/33%
OTC	OTC Debit Card \$75 per quarter
Key Extra Benefits	Fitness, Insulin Savings Program
Hearing/Vision	Included
Dental	\$2000 annually; 0% coinsurance covers: exams, x-rays, flouride treatment, cleanings, periodontal maintenance, anesthesia; 50% coinsurance covers: crowns, oral surgery, bridges, root canals; \$25 copayment for extractions, fillings, recementation, scaling and root planing, scaling for moderate inflammation, emergency treatment for pain. OON coverage available.



Service Area:

Macomb, Oakland and Wayne

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HumanaChoice PPO H5216-287

Premium	\$0
Part B Giveback	N/A
Max Out-of-Pocket	\$4900 In-Network/OON
PCP	\$0
Specialist	\$40
Referrals Required	NO
Inpatient Hospital	\$350 per day(Days 1-5); \$0 per day(Days 6-90)
Rx Deductible	No Deductible
Rx - Retail 30-day Supply	\$0/ \$0 /\$47/\$100/33%
OTC	OTC Debit Card \$50/Quarter
Key Extra Benefits	Fitness, Insulin Savings Program, Papa Pal
Hearing/Vision	Included
Dental	\$2000 annually; \$0 copayment covers: exams, x-rays, flouride treatment, cleanings, periodontal maintenance, extractions, fillings, crowns, recementation, scaling and root planing, scaling for moderate inflammation, emergency treatment for pain, oral surgery, bridges, root canals, anesthesia. OON coverage available.

New Plan! HumanaChoice PPO H5216-306

Premium

\$0

Part B Giveback

\$102 monthly

Max Out-of-Pocket
Medical deductible

\$6500
\$675 Medical deductible does not include
Preventive Care, ER, Urgent Care, or Ambulance

PCP

\$0

Specialist

\$45

Referrals Required

NO

Inpatient Hospital

\$375 per day(Days 1-4); \$0 per day(Days 5-90)

Rx Deductible

\$350 Deductible for Tiers 3,4,5

Rx - Retail 30-day Supply

\$0/\$5/\$47/\$100/27%

OTC

OTC Debit Card \$50/Quarter for select health and wellness products

Key Extra Benefits

Fitness, Insulin Savings Program

Hearing/Vision

Included

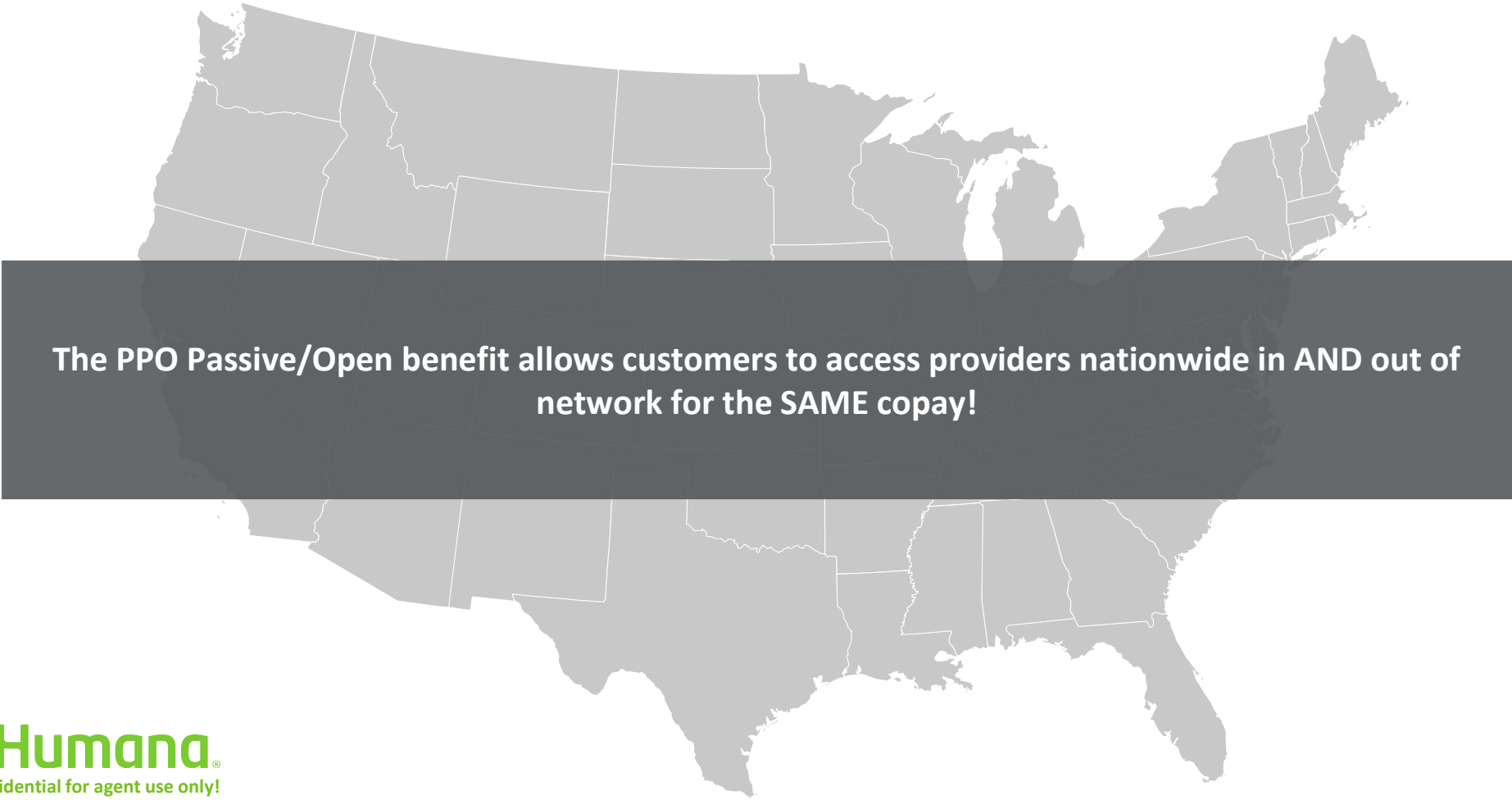
Dental

\$1000 annually; \$0 copayment covers: exams, x-rays, fluoride treatment, cleanings, periodontal maintenance, extractions, fillings, crowns, recementation, scaling and root planing, scaling for moderate inflammation, emergency treatment for pain, oral surgery, bridges, root canals, anesthesia. OON coverage available.

Service Area: **Statewide**

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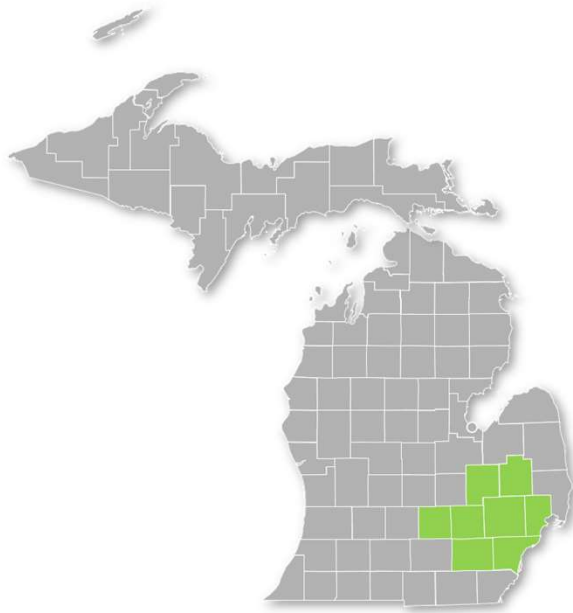
What is the Humana PPO Passive Benefit?



The PPO Passive/Open benefit allows customers to access providers nationwide in AND out of network for the SAME copay!

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2023 HMO Plan Details



Service Area:

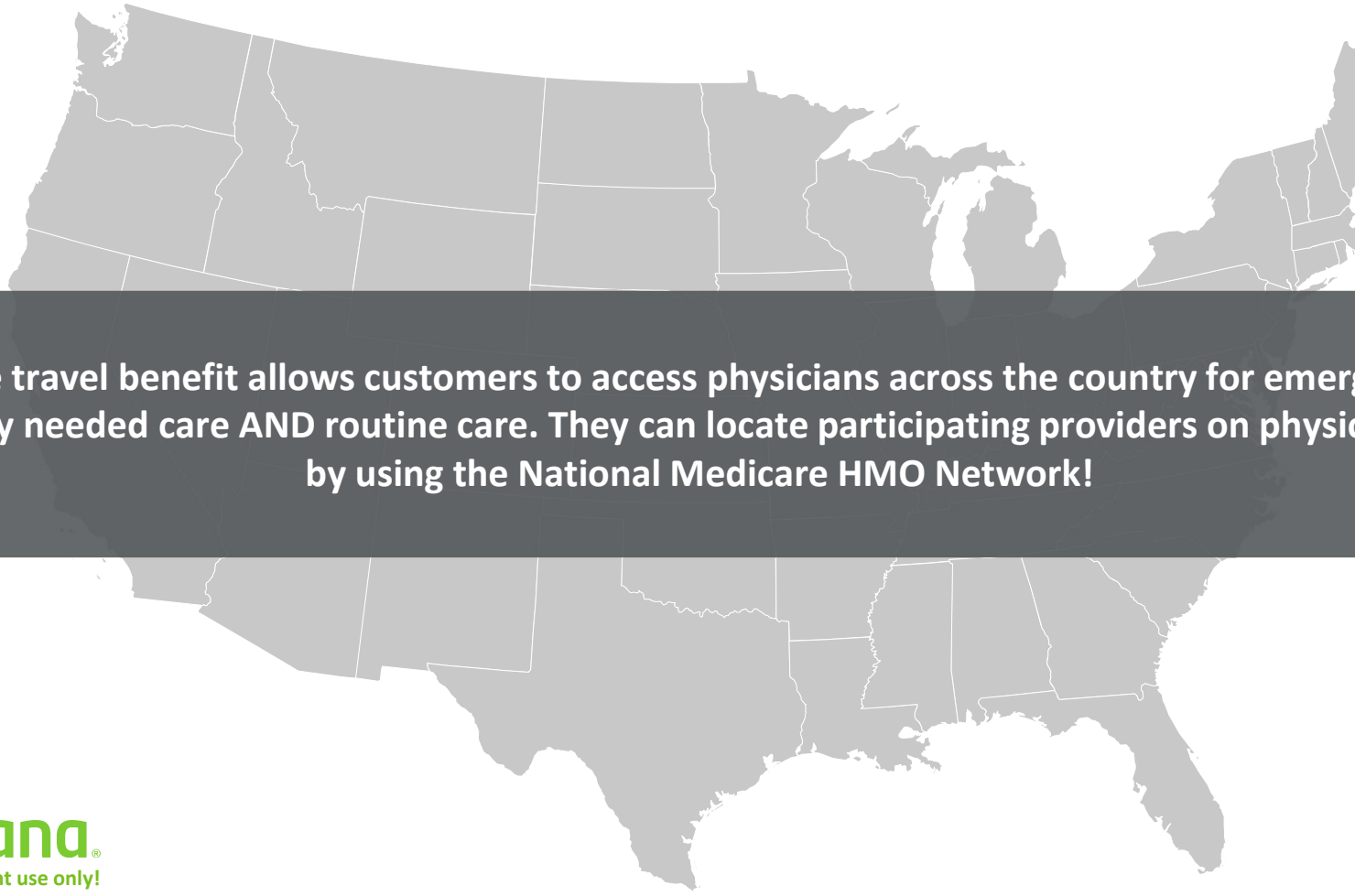
Genesee, Ingham, Lapeer, Livingston, Macomb,
Oakland, Washtenaw, Wayne, St Clair

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Gold Plus HMO H8908-004

Premium	\$0
Part B Giveback	N/A
Max Out-of-Pocket	\$4,500 In-Network
PCP	\$0
Specialist	\$30
Referrals Required	NO
Inpatient Hospital	\$325 per day(Days 1-6); \$0 per day(Days 7-90)
Rx Deductible	No Deductible
Rx - Retail 30-day Supply	\$0/ \$0 /\$47/\$100/33%
OTC	OTC Debit Card \$100/Quarter
Key Extra Benefits	\$1,000 Flex Card (D,V,H), Papa Pal , Fitness, Insulin Savings Program
Hearing/Vision	Included
Dental	\$2,500 annually; \$0 copayment covers: exams, x-rays, fluoride treatment, cleanings, periodontal maintenance, extractions, fillings, crowns, recementation, scaling and root planing, scaling for moderate inflammation, emergency treatment for pain, oral surgery, bridges, root canals, anesthesia. OON coverage available.

What is the Humana HMO Travel Benefit?

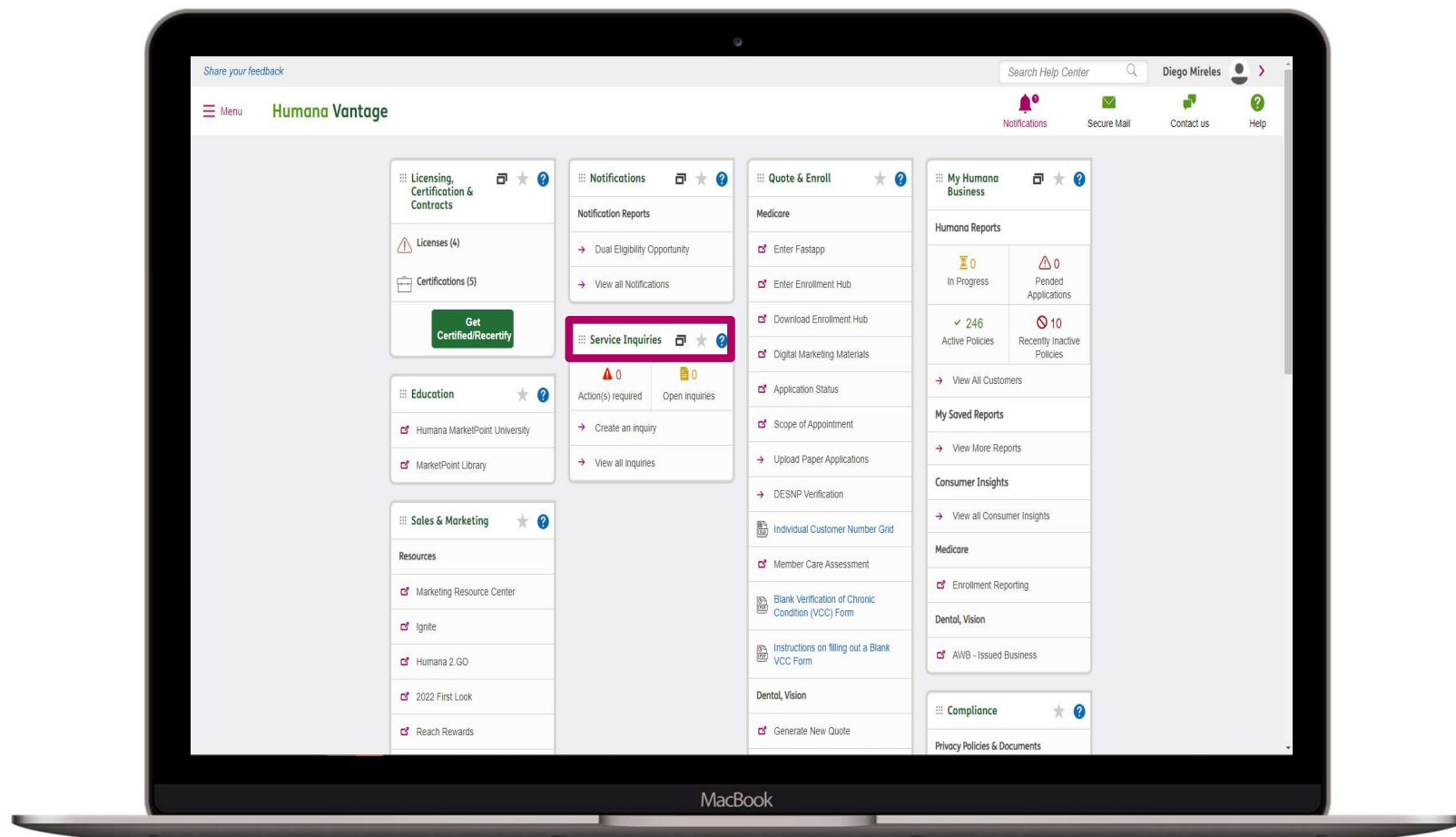


The travel benefit allows customers to access physicians across the country for emergency, urgently needed care AND routine care. They can locate participating providers on physician finder by using the National Medicare HMO Network!

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Agent Tools, Reach Rewards & MCA

Service Inquiries



< Create an Inquiry

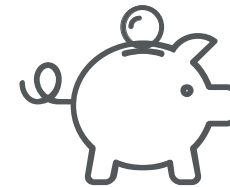
Please select inquiry type:

- **Application Error (Medicare Advantage ASEC)**
Medicare Advantage Agent Statement for Enrollment Correction
- **Application Error (Medicare Supplement ASEC)**
Medicare Supplement Agent Statement for Enrollment Correction
- **Claims**
Claims status, claims filing, pending and processed claims questions
- **Demographics**
Update or confirm demographic changes
- **Benefits**
Verification, cost of service, coordination, benefit accumulators and benefit rewards
- **PCP Change**
Request new PCP/PCD changes
- **Billing**
Payment status inquiries and payment arrangements
- **Fulfillment**
Order ID card, ANOC and Member Welcome Kit
- **General Inquiry/Other**
All other inquiries

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Member Care Assessment

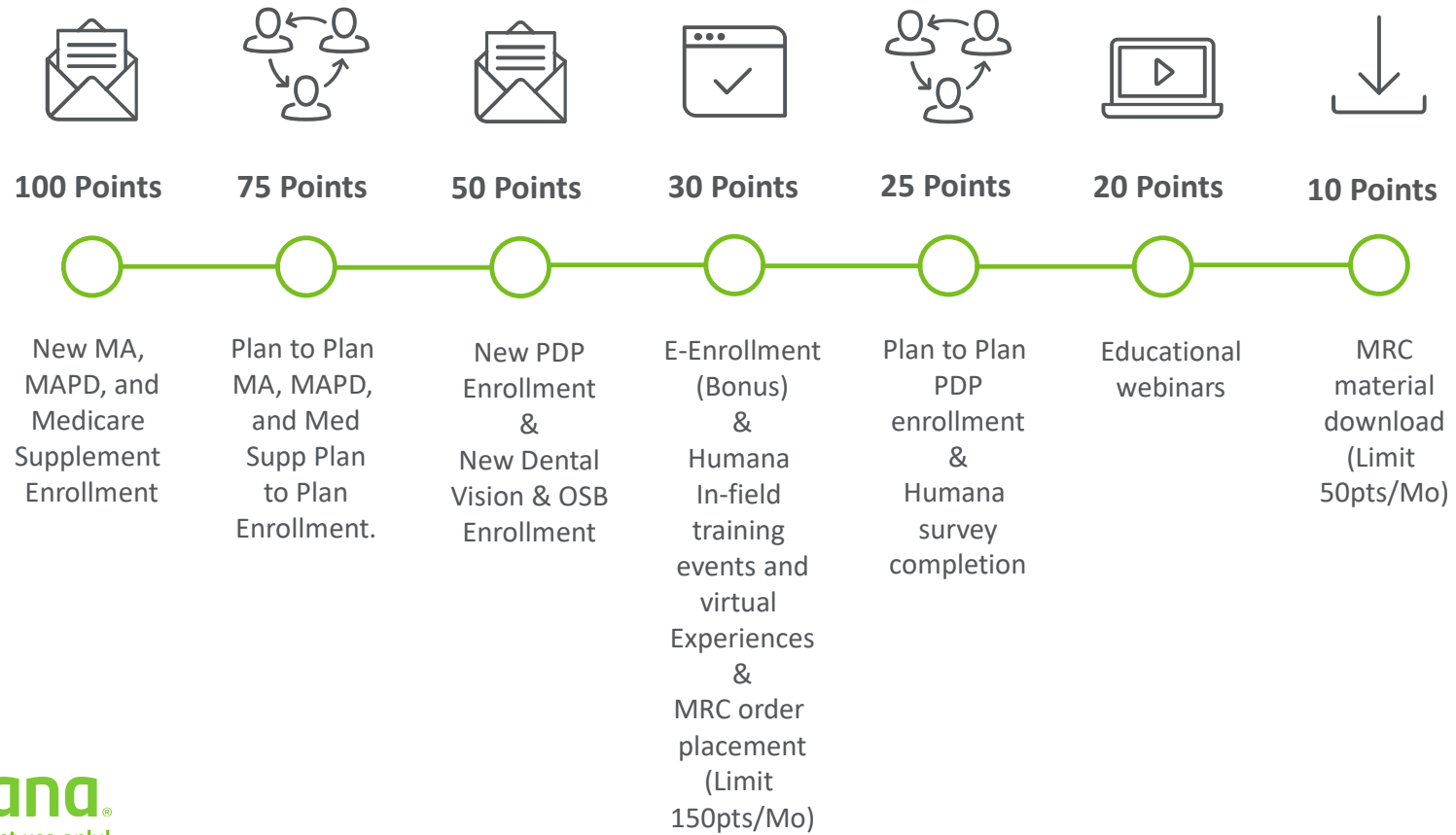


Available on all **new to Humana only in 2023** MA/MAPD applications regardless of how apps are submitted.



Designed to reward you for having your members complete a brief survey that can help improve their health outcomes.

\$50 per applicant and can be done at time of enrollment.

Humana Reach Rewards



www.HumanaReachRewards.co

m	REWARD	MEMBER	BRONZE 500 POINTS	SILVER 1,500 POINTS	GOLD 3,500 POINTS	PLATINUM 6,000 POINTS	AMBASSADOR 12,000 POINTS
	MRC Credits	N/A	\$50	Additional \$100	Additional \$150	Additional \$200	Additional \$500
	Program Kickstarter: "Best of" materials and resources	✓	✓	✓	✓	✓	✓
	Access to exclusive Kaplan professional development courses: Offerings in the areas of digital marketing and prospecting, sales and goal-setting, and public speaking/presentation			✓	✓	✓	✓
	Kaplan Continuing Education credits: Includes access to Life and Health CE Library and courses				✓	✓	✓
	Premium Agent customer service support: Exclusive phone number and email for priority support on pre- and post-enrollment questions				✓	✓	✓
	AHIP certification subsidy (one/year) Covers the cost of certification taken through Humana					✓	✓
	Ambassador plaque: Showcase your achievement with a custom-engraved plaque.						✓

Marketing Resource Center



Carrying these cards?

Then you may also be able to carry this card and get even more benefits!

Got these cards?
Medicare + Medicaid
\$0 monthly premium

You may also be able to get more benefits for no additional cost, such as coverage for:

- Dental, vision and hearing
- Prescription drug coverage
- Fitness programs—gym and more
- And more we haven't listed

Call a licensed sales agent put more about the with you and your #

Human

Human is a **Coordinated** plan to coordinate to all state. Please contact your agent for more details. *Sponsor if you currently have Medicare Advantage for appropriate cost of these benefits. Any red dots and indicate that you are not eligible for this plan. **Y0040_GHUMADSP_1**

El Plan de Humana, con una prima mensual del plan de \$0

El plan H623-021 de Humana ofrece cubierto de la salud a su elegible y según sus términos:

- Prima mensual del plan de \$0
- Copago de \$0 por consultas al médico de cuidados primario
- Copago de \$0 por medicamentos recetados*

No tiene que pagar mucho para estar de su mejor salud. ¿Qué le parece una prima mensual del plan de \$0? Puede obtener los beneficios que necesita, además de otros como:

- Cobertura para medicamentos recetados
- Recompensas por realizar actividades de salud y pruebas de detección preventivas
- Protección de embargo de desembolso personal anual

¡Puede más! Llame a un agente de ventas certificado hoy mismo y cree un plan a su medida—todo por una prima mensual del plan de \$0.

Llame a un agente de ventas certificado
Diana Mirra
855-390-6556 (TTY: 711)
Humana está disponible de lunes a viernes de 8 a.m. a 5 p.m.

Human

*Cópago por copagos por \$0. El copago de \$0 se aplica a medicamentos de nivel 1 y Nivel 2 cuando se utiliza una farmacia de elección o con copagos compartidos preferidos después de donar cualquier deducible copagos. Este beneficio de farmacia ha sido otorgado por un agente independiente con licencia para vender planes de Medicare. Sin embargo, no debe confundirse con el agente de ventas, como un agente para que se adhiera a su lista de copagos. Humana es una organización Medicare Advantage (HSA) y PPO que se combina con Medicare. La inscripción en cualquier plan de Humana depende de la renovación del contrato. Para solicitar adaptaciones para personas con necesidades especiales en los requisitos, llame al 855-390-6556 (TTY: 711). De lunes a viernes de 8 a.m. a 5 p.m.

Y0040_GHUMADSP_20_M

It might not be too late

If you missed the December 7 Medicare Annual Election Period deadline, we have good news: You may still be able to enroll!

There are several reasons why you may be eligible to enroll in a Humana Medicare Advantage Plan:

- Moved to a new location?
- Lost previous plan coverage?
- Newly qualified for Medicare due to age or disability?

Add other circumstances that may qualify you!

Humana

4.5 OUT OF 5 STARS
[StarPlanHumana]

You can also call now to receive a spot at a neighborhood virtual community meeting to learn more:

- **Besttime Location:**
- **Besttime Address:**
- **Besttime Location:**
- **Besttime Address:**

Y0040_GHUMADSP_20_M

ARE YOU TURNING 65 OR NEW TO MEDICARE?

\$0 premium!
Zero, zip, zilch

No matter how you say it, Humana has Medicare Advantage plans with \$0 premiums in many areas.

If you qualify for Extra Help, you could get a \$0 premium!

Humana can help you choose great benefits, plus the extras that support your best health—all for a \$0 monthly plan premium.

- Rewards for completing covered preventive health screenings, exams, flu shots and other healthy activities
- Maximum annual out-of-pocket protection
- Doctors' office visits and hospital coverage

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Call a licensed sales agent today
Diana Mirra
855-390-6556 (TTY: 711)
Monday - Friday, 8 a.m. - 5 p.m.
Humana.com/agentinfo
#HumanaPride 855-390-6556



Honoring Veterans.
Serving Veterans.

Humana.

Healthy Foods Card provides
\$## each month for groceries
at participating stores

 <Call a licensed sales agent>
<000-000-0000> (TTY: 711)
<Location>, ask about <plan name>

Humana



Let me help
simplify Medicare.

<Virtual: Location, WebEx, Zoom, etc.>
<Address or meeting URL/phone number>
<Month Day> <0 a.m./p.m.>

 <Agent Name>
Licensed sales agent
<Phone number>
<Email>

Humana.




**El médico le
atenderá ahora**

**REGÍSTRESE AHORA MISMO PARA DISFRUTAR
DE LA COMODIDAD DE LAS CONSULTAS VIRTUALES**

¿No puede consultar a su médico habitual de inmediato?
¿Necesita consultar a un profesional de la salud del comportamiento?
Pruebe una consulta virtual. Humana se ha asociado con MDLIVE® para proporcionar a los afiliados de determinados planes cuidado de la salud profesional que no sea de emergencia, en cualquier lugar y en cualquier momento. Esto incluye cuidado médico y de la salud del comportamiento.* Una consulta virtual desde su teléfono, tableta o computadora portátil es una manera conveniente de obtener ayuda de un médico especialista certificado residente en los EE. UU., las 24 horas del día, los siete días de la semana**, o de un médico clínico de la salud del comportamiento mediante cita, y podría ser menos costoso que un viaje a un centro de cuidado de urgencia.

*Las consultas de salud del comportamiento son citas programadas para una fecha y hora futuras.
**Se requiere acceso a Internet. Es posible que se apliquen cargos por datos. No está disponible en todos los planes. Consulte su Resumen de beneficios y cobertura para obtener más información. Consultas telefónicas no disponibles en Idaho y New York; las consultas en estos estados son solamente por video.

Humana.

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REGÍSTRESE HOY MISMO PARA LAS CONSULTAS VIRTUALES DE HUMANA PROPORCIONADAS POR MDLIVE

Comience de una de las tres maneras siguientes:

- Descargue la aplicación móvil MDLIVE desde la App Store® o desde la tienda Google Play®
- Visite MDLIVE.com/HumanaMedicare
- Llame al 1-888-673-1992 (TTY: 711)

MDLIVE
MDLIVE.com/HumanaMedicare

Recertification and Enrollment Books

This is a reminder that you cannot order 2023 Sales Materials until you complete the 2023 Medicare Recertification.

If you have not completed the 2023 Certification, please complete the recertification as soon as possible, so that you can receive your sales materials as early as possible. Instructions for certification are outlined further down in this email.

If you have already completed the 2023 Certification and placed an order, and you require a large volume of paper sales materials – consider submitting additional orders now, so that you receive them prior to 10/1

Here are the deadlines for when you can expect to receive your materials delivered:

- Orders submitted from 7/20 to 8/25, delivered by 10/1/2022
- Orders submitted from 8/26 to 9/15, delivered by 10/15/2022
- Orders submitted from 9/16 to 10/1, delivered by 10/30/2022
- Orders submitted after 10/2 to be delivered by 11/1/2022

Recertification and Enrollment Books

These are the plans you should be ordering for 2023

Detroit-Lansing-Flint market:

H5216-287 is the \$0 **PPO** in Detroit market

NEW PLAN **H5216-305** USAA sponsored MAPD **PPO** has \$75 Part B Giveback

H8908-004 HMO

H8908-005 is the HMO DSNP

Statewide:

NEW PLAN **H5216-306** MAPD **PPO** has \$102 Part B Giveback in ALL counties in Michigan

H5216-190 Honor Plan MA Only \$0 **PPO** has \$75 Part B Giveback in ALL counties in Michigan

H8087-003 is the **PPO** DSNP outside of Detroit only

H8087-004 is the \$0 **PPO** outside of Detroit only

Recap - New for Michigan 2023

- New MAPD with \$0 premium, \$102 Part B giveback PPO plan available statewide
- New cobranded USAA MAPD PPO plan in Detroit area with \$75 monthly part B giveback
- Honors Plan will have \$75 monthly part B giveback
- Insulin Savings Program expanded from just HMO: now on the PPO plans as well
- Reduced MOOP's
- Expansion of Dental services covered, as well as increased annual maximums
- Papa Pals added to some plans
- OTC is now retail on the Humana Spending Account card
- DSNP plans now have the ALL IN ONE Humana Spending Account card
 - This comprehensive benefit includes Healthy Foods, new Healthy Options, and over-the-counter (OTC) benefit, to provide a single combined allowance that gives members the flexibility to pay for even more essentials like utilities or rent.