



Specialty Benefits with Individual Major Medical

Rob Roney & Scott Wittman: Specialty Sales Consultants



AGENDA

Who is LifeSecure

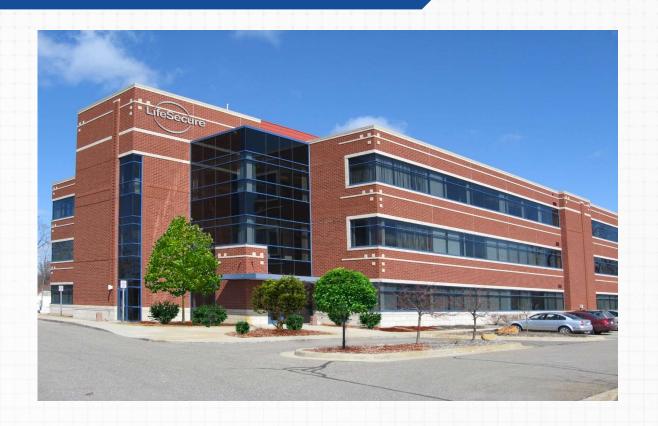
Why Specialty Benefits

Complete understanding of LifeSecure's Hospital Recovery, Personal Accident and Critical Illness Insurance Products.

Sales Tips on how to offer Specialty Benefits Insurance products

Questions

WHO IS LIFESECURE?



LIFESECURE'S PRODUCT PORTFOLIO

Protect people's finances

Provide for the unexpected

Plan for the future



MOST VALUABLE ASSET

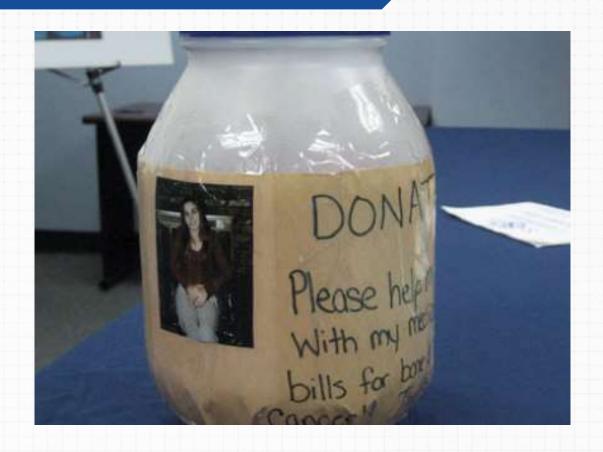
What is your clients most valuable asset?

Their Home (Homeowners Insurance)
Their Health (Major Medical Insurance)
Their Family (Life Insurance)

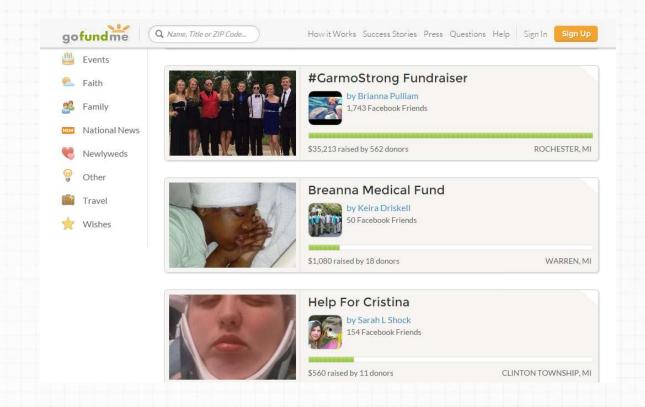
Did you know that an overwhelming majority of the population who filed for medical bankruptcy HAD MEDICAL INSURANCE?

YOUR CLIENT and their ABILITY TO WORK and PROVIDE A LIVING for their family is their MOST VALUABLE ASSET to protect!

PLEASE HELP, DONATE



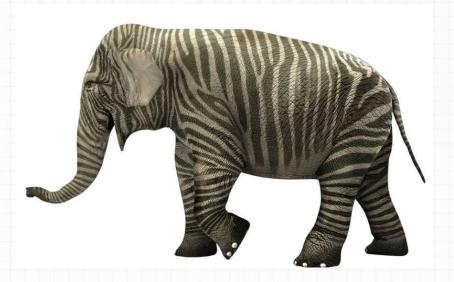
ARE YOUR CUSTOMERS REALLY PREPARED?



PROTECTION IS AVAILABLE

LifeSecure's Hospital Recovery, Accident and Critical Illness Ins

Help protect your customers from health related financial risk by offering them LifesSecure's Specialty Benefits



Affordable products to enhance your clients

Health Insurance protection by helping them

sustain and maintain their current lifestyle and quality of life

Great for 'Income and LifeStyle' protection

LIFESECURE'S HOSPITAL RECOVERY INSURANCE

STATISTICS



In 2016 the average hospital stay was 3.7 days1



The average cost of a 3-day hospital stay is around \$30,000²



Risk of being hospitalized almost **doubles** when you reach age 65.3

References

¹ https://www.healthcare.gov/why-coverage-is-important/protection-from-high-medical-costs/

² https://www.healthcare.gov/why-coverage-is-important/protection-from-high-medical-costs/

³ National Center for Health Statistics, Health, United States, 2012: With Special Feature on Emergency Care, 2013

HOW DOES HOSPITAL RECOVERY INSURANCE WORK?

Your customer chooses a Daily Benefit Amount of \$100-\$900. For Worksite it is \$200-\$900

Annual Benefit Bank equal to the Daily Benefit Amount selected multiplied by 35.

- Total dollar amount available in a calendar year
- 35 days maximum number of hospital days covered per calendar year

Daily Benefit Amount	Maximum Days	Annual Benefit Bank
\$500	35	\$17,500

NEW HOSPITAL RECOVERY INSURANCE 3.0!!! LAUNCHED 2019

- NEW! Issue Ages are 18 to 85
- NEW! Guaranteed Renewable for Life
- NEW! Coverage for Treatment in an Observation Unit
 - Full Daily Benefit Amount available for up to 4 days of the maximum 35 days/year
- NEW! Guaranteed Issue
 - <u>Individual:</u> GI/no medical questions or build chart for ages 64.5 to 65.5
 - Simplified UW for all other ages
 - For Worksite, GI terms are different since they allow \$200 a day of benefit based on minimum requirements.

ENHANCEMENTS FOR HOSPITAL RECOVERY INSURANCE WITH OBSERVATION COVERAGE

	Old Hospital Recovery Insurance	Current Hospital Recovery Insurance with Observation Coverage
Issue Ages	18-74	18-85
Renewability	To age 75	Life
Benefit Period	30 days per year	35 days per year
Observation Benefit Amounts	Not covered	Covered (up to 4 days of the 35 days/year); full Daily Benefit Amount
(Individual/Worksite)	\$100 - \$900 (IND & WS)	IND: \$100 - \$900 / WS: \$200 - \$900
Guaranteed Issue	Not available	Worksite: Conditional GI; all ages, up to \$200 Daily Benefit Amount
		Individual: GI; ages 64.5 to 65.5; full Daily Benefit Amount

WHAT IS THE COST OF HOSPITAL RECOVERY INSURANCE?

Daily Benefit Amount: \$200

Age	Self Only	with Spouse*	with Child(ren)	with Spouse* & Child(ren)
18 – 29	\$13.17	\$21.00	\$25.25	\$37.48
30 – 39	\$16.76	\$27.79	\$31.34	\$41.20
40 – 49	\$21.19	\$37.20	\$33.35	\$47.66
50 – 59	\$25.65	\$45.33	\$35.00	\$54.40
60 - 63	\$30.39	\$57.56	\$37.74	\$62.41
64 – 69	\$34.25	\$66.75	\$40.69	\$72.89
70 – 74	\$43.28	\$82.99	\$49.50	\$88.86
75 – 79	\$53.21	\$104.69	\$59.50	\$110.61
80 – 85	\$65.87	\$130.07	\$72.39	\$136.09

HOSPITAL RECOVERY E-APP: SIMPLIFIED ISSUE

Four underwriting questions:

- 1. Has any person applying for coverage been advised to have surgery?
- 2. Is any person applying for coverage currently pregnant, bedridden, etc...?
- 3. Has any person applying for coverage been hospitalized 3 or more times in the past 2 years?
- 4. In the past 2 years, has any person applying for coverage been diagnosed with, treated for or...?



Medical Information		5	Dec 1921 (42)
	Self	/ DP	(ren)
 Has any person applying for coverage been advised in the past 2 years by a Licensed Health Care Practitioner to: 	© Yes	○ Yes ○ No	O Yes
 have surgery or therapy which would require an inpatient hospital stay which has not yet been completed, or have diagnostic tests which have not yet been completed or for which results have not yet been received? 	O No		0 140
2. Is any person applying for coverage currently pregnant, bedridden,	© Yes	⊚ Yes	© Yes
confined to a wheelchair, receiving home healthcare services, staying in a nursing home, or receiving medical assistance at an assisted living facility?	◎ No	◎ No	⊕ No
. Has any person applying for coverage been hospitalized 3 or more times in	© Yes	© Yes	O Yes
the past 2 years?	□ No	◎ No	□ No
In the past 2 years, has any person applying for coverage been diagnosed with, treated for, or received medical advice from a Licensed Health Care Practitioner for:			
a. Diabetes requiring Insulin, Kidney Failure, Kidney Dialysis, Cirrhosis of	O Yes	Yes	O Yes
the Liver, or Hepatitis C?	□ No	□ No	□ No
b. Cancer (other than Basal Cell or Melanoma), Leukemia, Hodgkin's	① Yes	O Yes	① Yes
Disease, or Lymphoma?	□ No	□ No	□ No
c. Congestive Heart Failure, Heart Surgery of any type, Stroke (CVA), or	@ Yes	□ Yes	□ Yes
Transient Ischemic Attack (TIA)?	◎ No	◎ No	○ No
d. Emphysema, Chronic Obstructive Pulmonary Disease or the use of	@ Yes	© Yes	@ Yes
oxygen to assist in breathing?	© No	© No	O No
e. Alzheimer's Disease, Senile Dementia, Amyotrophic Lateral Sclerosis	© Yes	⊚ Yes	© Yes
(ALS), Parkinson's Disease, Systemic Lupus Erythematosus, Hemophilia, or Neurological Disorders?		© No	□ No
f. Having or testing positive for Human Immunodeficiency Virus (HIV)	O Yes	○ Yes	O Yes
infection, Acquired Immune Deficiency Syndrome (AIDS), or AIDS Related Complex (ARC)?		© No	O No
g. Multiple Sclerosis, Muscular Dystrophy, Cerebral Palsy, or Cystic	O Yes	O Yes	O Yes
Fibrosis?	○ No	○ No	O No

LIFESECURE'S PERSONAL ACCIDENT INSURANCE

PERSONAL ACCIDENT INSURANCE

LifeSecure's Personal Accident Insurance provides benefits for qualified medical and recovery expenses resulting from an accidental injury.

Including:

- ✓ Slip and fall
- ✓ Sports injury
- ✓ Car accident



ACCIDENTS HAPPEN

- 1 out of 8 Americans each year seeks medical care due to an injury.
- Approximately 86% of accidents are non-traffic related.
- Falls are the leading cause of accidental injuries among Americans.
- One-third of children under age 14 who play organized sports have experienced an injury.



Deductibles? Co-Pays?

Out of Network Treatment?

Household chores?

Transportation?

HOW DOES PERSONAL ACCIDENT INSURANCE WORK?

- 1. Choose the Annual Benefit Bank
 (any amount within range in \$100 increments)
 Minimum \$2,500
 Maximum \$25,000 for individuals
 50,000 for couples/families
 (can be used by one or all members)
- 2. Annual Deductible (\$0 or \$500)



FAMILY DEDUCTIBLE

-2x individual deductible (Ex: \$500 individual deductible = \$1,000 family deductible)

Must be satisfied by two or more covered family members

Benefits may be paid for individual family members before the family deductible is satisfied



PERSONAL ACCIDENT INSURANCE 3.0 ROLLED OUT MAY 28TH, 2020

NEW! Guaranteed Renewable to Age 85

NEW! Accidental Death Benefit

\$10,000 Primary and Spouse / \$5,000 Dependent Children

NEW! Increase from 72 hours to 1 week to receive initial care for covered accident

NEW! Increase days for surgeries from 90 to 180 days

NEW! \$0 and \$500 deductible (no \$100 Deductible or Disappearing Deductible)

NEW! Increased benefit banks: \$25,000 for Individuals and \$50,000 for couples or

families. (\$500 deductible option only)

PERSONAL ACCIDENT INSURANCE 3.0 WITH ACCIDENTAL DEATH!!!

	Old Personal Accident Insurance	New Personal Accident Insurance with Accidental Death Benefit
Issue Ages	18-74	Same
Guaranteed Renewability	To Age 75	To Age 85
Benefit Bank	\$2,500 - \$15,000 (individuals) \$2,500 - \$25,000 (couples / families) Choose any amount within \$100 increments	Higher limits in Michigan only : \$2,500 - \$25,000 (individual) \$2,500 - \$50,000 (couples / families)
Accidental Death Benefit	Not covered	\$10,000 Primary and Spouse \$5,000 Dependent Children
Deductible	Disappearing Deductible\$100	 No Disappearing Deductible \$0 or \$500 In Michigan: \$0 deductible (not available for Benefit Banks over \$15,000 (individuals) or \$25,000 (couples / families)
Timeframe for Initial Care	72 hours	1 week

PERSONAL ACCIDENT INSURANCE SAMPLE PREMIUMS: \$0 DEDUCTIBLE

Annual Benefit Bank	Self	Self + Spouse	Self + Children	Family
\$5,000	\$30.27	\$34.81	\$40.68	\$43.93
\$10,000	\$39.24	\$49.21	\$58.87	\$67.69
\$15,000	\$45.12	\$59.18	\$73.51	\$84.85
\$25,000	N/A	\$70.55	\$96.59	\$110.79
\$50,000	N/A	N/A	N/A	N/A

PERSONAL ACCIDENT INSURANCE SAMPLE PREMIUMS: \$500 DEDUCTIBLE

Annual Benefit Bank	Self	Self + Spouse	Self + Children	Family
\$5,000	\$22.93	\$27.40	\$32.53	\$35.82
\$10,000	\$31.18	\$40.27	\$48.70	\$56.85
\$15,000	\$37.09	\$49.89	\$62.58	\$73.13
\$25,000	\$47.70	\$62.63	\$86.44	\$100.20
\$50,000	N/A	\$85.48	\$117.48	\$145.87

IMPORTANT TIME LIMITS



 Within 1 week of the accident Initial care must begin.



Within 30 days of accident Major diagnostic exams must occur.

One per accidental injury per covered family member. Two per year per covered family member.

All covered services EXCEPT Major Diagnostic Exams cover actual expenses, less any adjustments or discounts.

Major Diagnostic Exams are based on actual expenses up to a maximum of \$750 per exam.

RRL1 Roney, Robert L., 4/21/2020

IMPORTANT TIME LIMITS

180 Days

- Within 180 days of accident:
 - Surgery must occur (Two per accidental injury per covered member)
 - Rehabilitative therapy must begin within 90 days still (One per day per covered member.
 Up to 10 visits per 6 months per accidental injury)



PERSONAL ACCIDENT INSURANCE - SCENARIO

Demographics Lisa

- Age 36
- Married
- Daughter, age 12
- Works at a small law firm
- Household income \$90,000

Health Plan

Blue Cross Blue Shield Premier Silver PPO 2022

- Deductible \$1,400 (\$2,800 for the family)
 - Coinsurance 20%
 - Out of Pocket Max \$6,000 (\$12,000 for the family)
- Office Visits \$30 (after ded.)
- Specialty Visits \$50 (after ded.)

PERSONAL ACCIDENT INSURANCE - SCENARIO



Lisa's daughter ends up with a torn ACL playing soccer



MRI reveals she'll need knee surgery



She'll need pain meds, equipment for recovery and physical therapy



Total billed for medical costs: \$11,054

PERSONAL ACCIDENT INSURANCE - SCENARIO

Discounted Medical Cost of Hospitalization	\$11,054
MRI	\$750
Facility Services	\$6,025
Physician Services	\$1,901
Anesthesia	\$914
Physical Therapy	
(3x week for 4 weeks)	\$1,464
Other Medical Costs	\$250
Equipment for recovery (not	
covered by health plan)	\$250
Lisa's Medical Cost Share	\$3,211
Deductible	\$1,400
Coinsurance (20%)	\$1,811

Recovery Expenses	\$1,180	
Lost wages from inability to work for three days	\$450	
Carry out meals for family of four	\$280	
Child care for two weeks	\$450	

Lisa's Total Expenses: \$4,641

PERSONAL ACCIDENT INSURANCE - SCENARIO

Lisa can use the reimbursement benefit to help cover additional expenses she'll incur during her daughter's recovery.

Monthly Premium

\$84.85

Annual Premium: \$1,018.20

Annual Benefit Bank \$15,000

Personal Accident reimbursable expenses \$11,054

Annual Deductible \$0

Benefit Reimbursement \$11,054

LIFESECURE'S CRITICAL ILLNESS INSURANCE

Critical Illness Consumes Us!

Did You Know?

- 1. Every 40 seconds...someone in the U.S. is having a stroke ¹
- 2. Every **25** seconds...someone in the U.S. will suffer from a coronary event²
- 3. Every **21** seconds...someone in the U.S. is diagnosed with cancer³

¹ Heart disease and stroke statistics – 2010 Update American Heart Association

² Heart disease and stroke statistics - 2010 Update American Heart Association

³ Cancer Facts and Figures, American Cancer Society 2010

LIFETIME PROBABILITY OF CANCER



MEN: 1 IN 2₁



WOMEN: 1 IN 3₁

LifeSecure's Individual Critical Illness Product Features

- Issue Ages from 18 70 (Guaranteed renewable to age 75)
- Benefit Amounts range from \$5,000 to \$50,000 in \$5k increments
- Spouse benefits are the SAME as the Primary Policyholder
- Rate structure is gender-specific; nicotine and non-nicotine
- \$2,500 coverage for each child no additional cost
- Simplified Issue, short application process
- Underwriting: for Benefit Amounts over \$20,000, MIB and Rx Screening will be used
- Return of Premium (minus cash payouts) upon death embedded into the policy
- Pays on nine different specified diseases
- Reoccurrence Benefit feature embedded into the policy

LifeSecure's Critical Illness Covered Conditions

Specified Diseases:

Heart Attack - 100% of Benefit Amount

Stroke (CVA) – 100% of Benefit Amount

Coronary Artery Disease – 25% of Benefit Amount

Invasive Cancer – 100% of Benefit Amount

Carcinoma In Situ – 25% of Benefit Amount

Prostate Cancer – 25% of Benefit Amount

Skin Cancer - 5% of Benefit Amount

End Stage Renal Failure – 25% of Benefit Amount

Major Organ Failure – 100% of Benefit Amount



LifeSecure's Critical Illness Standard Features

Coverage for a Subsequent Diagnosis of a Different Disease:

The full Benefit Amount (according to percentages on previous slide) is payable for a subsequent diagnosis of a different disease, as long as each diagnosis is separated by at least 6 months.

Coverage for a Re-occurrence of Same Disease:

50% of the Benefit Amount payable for an initial diagnosis of a Specified Disease is payable for a subsequent diagnosis of the same Specified Disease. The subsequent diagnosis must be separated from the initial diagnosis by at least 12 months or 12 months treatment-free for Invasive Cancer, Carcinoma In Situ and Prostate Cancer. The re-occurrence benefit is not available for Skin Cancer.



Initial Insurability "Knockout Questions"

Spo	ouse/DP: (if apply	ing): Hei	ght:	ft	in.	Weight	lbs.		
								Self	Spouse/ DP
1.	conditions: heart artery disease, he surgery, atrial fibro vascular disease peripheral vascul sarcoma, Hodgki	I advice fi disease, eart attac rillation, v brain ar lar diseas in's Disea asal cell diabetes,	rom a he chronic ck, angir valvular neurysm se, canc ase tumo or squar	ealthca lung d na, ang heart d n, stroke er (incl or, Leul mous c	re profe lisease, lioplasty lisease, e (CVA) luding, I kemia, ell carc	essional for a major organ y, stent replac , carotid arter) or transient but not limited lymphoma, ir sinoma), liver	ny of the following transplant, coronary cement or bypass y disease, cerebral ischemic attack (TIA), d to, carcinoma, n situ, malignant tumor, disease, impaired	□Yes □No	□Yes □No
2.	abnormal diagno advised by a hea	stic tests althcare p	for which	ch you a	are awa seek co	aiting results insultation wit	, have you had any or have you been th a medical administered) but have	□Yes □No	□Yes □No
3.	Within the past 5 medical advice fr						ted for or received drug abuse?	□Yes □No	□Yes □No
4.		receiving				years, have	you received or applied	□Yes □No	□Yes □No

What Is The Cost Of Critical Illness?

Individual Monthly Premium, Male Non-Nicotine

Age	\$5,000 Benefit	\$10,000 Benefit	\$25,000 Benefit
35	\$8.85	\$12.20	\$22.25
40	\$10.65	\$15.80	\$31.25
45	\$15.40	\$20.80	\$43.75
50	\$16.50	\$27.50	\$60.50
55	\$20.70	\$35.90	\$81.50

Old Vs. New Planning

Question: What is the right insurance product for cancer, heart attack, stroke, etc.?



New or Modern Planning...

The #1 Question To Ask Your Client During A Critical Illness Meeting

Who Do You Know...

...WHO HAS HAD CANCER?
...WHO HAS A STROKE?
...WHO HAS A HEART ATTACK?

Four ESSENTIAL Questions During A Critical Illness Meeting

- 1. Who do you know?
- 2. Did they plan on it? Or, was it unexpected?
- 3. Was there unplanned emotional or financial strain on the household/business?
- 4. Would cash have helped?

Who believes that within ACA there is *Great Opportunity* for *Ancillary Products?*

What does a good salesperson and a good lawyer have in common?

People hate to be sold, but they love to buy. What's the secret?

QUESTIONS!!!

THREE SIMPLE STEPS TO BEGIN SELLING SOLUTIONS

- 1. Know your customers & their potential concerns.
- 2. Uncover the concerns and create the "need" by asking questions.
- 3. Link the needs to product benefits = providing a solution.

STEP 1: UNDERSTAND YOUR CLIENT

You can get immediate insight to your customer with the information you already collect.

- **Health plan:** you'll already know about their large out-of-pocket expense and the income information will give you hints on their ability to absorb these large expenses in case of an accident or hospitalization.
- By segment: Different segments have unique concerns on the type of medical and nonmedical expenses they would face as a result of a critical illness.
- Words they use: These are considered trigger words. These folks are the easiest because they are telling you about their concerns!

STEP 2: UNCOVER THE CONCERNS AND CREATE THE "NEED" BY ASKING QUESTIONS

Ask questions which result in a natural 'need' and 'understanding' of ancillary products.

How do you think you'll reach that large out-of-pocket max – Accident, Critical Illness or Inpatient Hospitalization?

In case you reach that out-of-pocket max through an unforeseen accident, critical illness or inpatient hospitalization, would you cover that large bill through your savings account or do you want an option that would give you access of up to \$25,000 in a direct payment to you?

STEP 2: UNCOVER THE CONCERNS AND CREATE THE "NEED" BY ASKING QUESTIONS

If you had an unforeseen accident, critical illness or inpatient hospitalization tomorrow, would you be able to cover an out-of-pocket expense of over \$10,000?

Have you or any family or friends suffered from an accident, critical illness or hospitalization? Were they prepared to deal with the surprise expenses?

Would you want to learn a way to cover bills & other expenses if you had a break in pay because of time off due to an accident, critical illness or hospitalization?

Sell the Problem you Solve, Not the Product.

Opportunities For A Better Value For Your Clients And More Commissions For You

OPTION 1

BCBS BCN Preferred Silver Saver

\$3,700 Deductible

Preventive Care Covered 100%

70/30 Coinsurance: \$7,500 OOP Max

OOP Maximum: \$15,000 Per Family

Premium: \$1,362.60

Avg. health comp: 3%

Commissions: \$490.54

OPTION 2

BCBS BCN Preferred Bronze Saver HSA

\$6,850 Deductible

Preventive Care Covered 100%

100% Coinsurance: \$0 OOP

OOP Maximum: \$13,700 Per Family

With \$25,000 of Accident Insurance (\$0 Deductible) on the family, \$25,000 of Critical Illness on the husband and spouse, \$2,500 on each child and \$500 a day of Hospital Recovery on the family

Premium: \$1,263.05

Avg. health comp: 3%, Average compensation for ACC, CI and HR

Commissions: \$1,946.58!!!

Based on Husband/Wife age 45 non smokers and two children (NO SUBSIDY, Macomb County)

Opportunities For A Better Value For Your Clients And More Commissions For You

OPTION 1

BCBS BCN Preferred Silver Saver

\$3,700 Deductible

Preventive Care Covered 100%

70/30 Coinsurance: \$7,500 OOP Max

OOP Maximum: \$15,000 Per Family

Premium: \$788.32

Avg. health comp: 3%

Commissions: \$283.80

OPTION 2

BCBS BCN Preferred Bronze Saver HSA

\$6,850 Deductible

Preventive Care Covered 100%

100% Coinsurance: \$0 OOP

OOP Maximum: \$13,700 Per Family

With \$15,000 of Accident Insurance (\$0 Deductible) on the husband and spouse \$15,000 of Critical Illness on the husband and spouse and \$300 a day of Hospital Recovery on the husband and spouse

Premium: \$714.79

Avg. health comp: 3%, Average compensation for ACC, CI and HR

Commissions: \$1,029.55

Based on Husband/Wife age 40 non smokers (NO SUBSIDY, Macomb County)

Objections and Rebuttals

FRAM Oil Filters

'You can pay me now, or pay me later'



How do you get started? Get Appointed!!!

Repetition.



LIFESECURE MARKETING **MATERIALS**



LifeSecure Insurance Company

Individual

Hospital Recovery Insurance with Observation Coverage

To supplement your Blue Cross Blue Shield of Michigan medical plan

LS-HR-I-0300 MI 04/19

Policy Form Series: LS-HR-0004 MI



LifeSecure Insurance Company Critical Illness Insurance

To complement your Blue Cross Blue Shield of Michigan medical plan

LS-CH-0300 MI

Policy Farm: LS-Cl-0001 MI



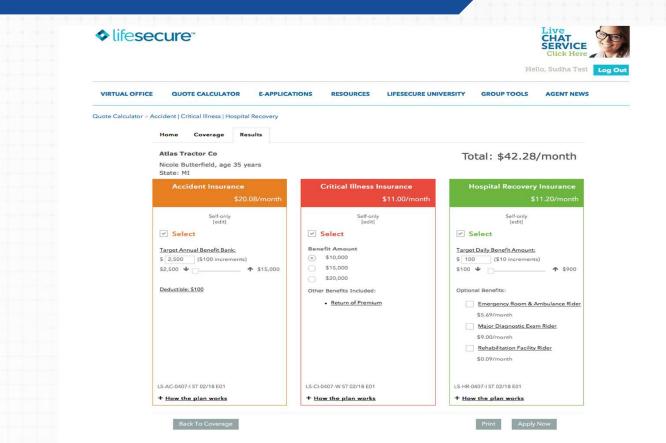
LifeSecure Insurance Company

Personal Accident Insurance with Accidental Death Benefit

To complement your Blue Cross Blue Shield of Michigan medical plan

LS-AC3-0300 MI 05/20

COMBO QUOTES & APPLICATION; THE SIMPLICITY OF DOING BUSINESS WITH LIFESECURE





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START TODAY!

2 Clients 2 ACA Plans 2 Sales

"It is unethical to sell someone something they do not need, but it is also unethical to not sell someone something they do need."

Jody Williamson

